Exhibit 3 (Part 2)

Events			je v	4		
ate Due	Date Compite	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
866.829.	8861		-			
518.880.	6610FAX		,	•	,	
cteta@rg	gl.net				The statement of the st	
http://ww	w.rgl.net		e .			
	•					
					;	
This e-m	nail and any attach	ments may be confid	dential or legally privileg	ed. If you received this message	in error or are not the intended recipient, you sho nation contained herein. Please inform us of the er	ruld destroy the e-mail message and any roneous delivery by return e-mail. Thank
you for y	our cooperation.	Tyou are promoned	non retaining, distribut	ing dibblooming of doing diff miles		-
2/26/2009	2/26/2009	Phone Call	zzTeta, Cristina		Employee Contact	RTW
2/26 cm	t. Call placed to ee	. Advised ee to repo	ort to worksite "later in the	ne day" according to supervisors a calling him to cooridnate work	e-mail. Suggested to ee that he call supervisor to hours.	coordinate initial work hours, ee verbalized
2/27/2009	2/27/2009	Task	zzTeta, Cristina		Case Review	Case Follow-Up
		ork tab is set up and	restriction fields filled o	ut. Send amended letters of app	roval.	
2/27/2009	2/27/2009	Phone Call	zzTeta, Cristina		Employee Contact	Response to Message Left
2/27/2009	2/27/2009	Phone Call	zzTeta, Cristina	Vaccaro***, Kathy	Message Left	Case Follow-Up
2/27 cm	t. OHN left messag	ge for call back				10
2/27/2009	2/27/2009	Phone Call	zzTeta, Cristina	IN states HD is souing they are	Employer Contact not sure if they can accommodate this ee working	'Response to Message Left 4 bours a day (LTD Rehab), HR to contact
	it. NUM returned ca garding issue.	ali to OHN. Veniled (ee ita toli date is 5/9. Or	THE STATES LITE IS SAYING THEY ALE	not sure if they can accommodate the co-westing	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
2/27/2009	2/27/2009	Correspondence	zzTeta, Cristina	Vaccaro***, Kathy	Employer Contact	RTW
		CDUS] [mailto:KVa	ccaro@its.jnj.com]			
	iday, February 27, a, Cristina	2009 11:25 AM				
	; Ralph Van Devan	ter				
Hi Chri:		- Manalan an the go	a liet			
Will you	not find your direct i please contact me	extension on the org e regarding Ralph's	y list. return to work plan. Wha	at date would he roll to LTD?		
Kathara	Vaccaro MA RS	N, RN, COHNS/CM				
Supervi	sor, Global Health					
	n & Johnson Globa Hinical Diagnostics					
	S Highway #202					

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Events			8. 1 ·			
Date Due	Date Compitd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Raritan, I	NJ 08869-0602					
	908) -218-8072					
	908)-218-8484 <vaccaro@ocdus.ji< td=""><td>ni com</td><td></td><td></td><td>·</td><td></td></vaccaro@ocdus.ji<>	ni com			·	
Please n	ote: The informatio	n contained in thi	is message is confidentia	l and is intended only for the rec	pient(s) named above. If the reader of this mes	sage is not the intended recipient(s) or is not
authorize	ed to receive it for the	ne intended recip	ient(s), you are hereby no	otified that any dissemination, dis der and deleting it from your com	tribution, or copying of this communication is s	trictly prohibited. If you have received this
message	e in error, piease no	ary us immediate	ery by replying to the sent	ter and determine it from your com	parer system. Hank you.	
HIV/AIDS	S AWARENESS		3.1	tate at AIDO Describb contact above	ervances, wide-ranging efforts across the busin	acces continue to bein address the HIV/AIDS
As Johns pandemi		panies around tr	ie world commemorated	Would Aine hay will valled obsi	availces, wide-langing enons across the busin	esses continue to help address the trial abo
3/3/2009	3/3/2009	Phone Call	zzTeta, Cristina	Vaccaro, Kathryn	Message Received	RTW
	Ohn called in. left r	nessage. Ee did	report to work 3/2/09 for	4 hours a day.		
3/3/2009	3/3/2009	Phone Call	zzTeta, Cristina		Message Received	Case Follow-Up
3/3 cmt.	Ee left message fo	r call back on cel	l phone.			
3/3/2009	3/3/2009	Phone Call	zzTeta, Cristina		Employee Contact	Response to Message Left
3/3 cmt.	Returned ee phone	call. Ee back to	work on 3/2. Had called	3/2 to see if he could delay going	back to work because of bad weather. Ee end	
	3/4/2009	Mail Merge	zzJackson, Latonya		Employee Notification	STD/FMLA Approval Letter
	LA Approval Letter					I TD To the land
3/4/2009	3/5/2009	Correspondence		This contriction will last valuence	Case Review	LTD Transitioning
				This restriction will last, released	Employee Notification	STD/FMLA Approval Letter
3/2/2009	3/5/2009	Task	zzBrache, Emily	work 3/2,3/8 **sent to na** **OA	completed, sent to LJ 3/5 for corrections**	
					Meeting Candidate	LTD Monthly Status Report
3/5/2009 S.T. 3/5/	3/5/2009 ma	Case Notes	Terry, Sherry		Westing Carried	215 Monthly States (15p = 1)
		tive 3/9/09- thur	4/5/09, ee is working mod	d duty four hours a day thru 4/5/0	9, then full duty 4/6/09.	
Action P	tan will monitor PT	Al etable and clo	se claim appropriately		ne comment	
3/5/2009	3/6/2009	Case Review	Falk, Alexandria		Benefit Review	Payroll
afalk_her	nefit snecialist: 3/6/	2009 Rehab ben	efit calculated. March 3/9	through 3/31/2009, 78, 800,00/	52 = 1.515.8 / 40 = 37.88 x 20 = 757.60 x 3 we	eks 2,272.80 -250 = 2022.80 x .60 % = 1,
213.68 x	$c22 = 55.16 \times 31 =$	1,709.96. For Ap	ril 78,800 / 52 = 1, 515.8	/ 40 = 37.88 x 20 = 775.60 x 1 =	775.60 did not take 250 out since is has alread	ly been taken out. Then x .60 % = 465.36 / 5 =
93.07 x 3 I TD∋abb	30 = 2,792.16. proved_effective 3/9)/09 thru- 4/5/09 -	modified duty working f	our hours a day - then full duty	on 4/6/09 anticpated – work tab set up	
3/9/2009	3/9/2009	Case Review	Terry, Sherry	<u></u>	Case Review	LTD Transitioning
this is da		040071071071	, 5,7,7, 5,1,5,1,7			
3/10/2009	3/9/2009	Task	zzBlack, Karrie		Correspondence	LTD Rehab Letter
			•	ty RTW 4/6/09 **QA 3/9/09 kb		
3/9/2009	3/9/2009	Mail Merge	zzBlack, Karrie		Employee Notification	LTD Rehab Letter
ltd rehat	letter					
3/10/2009	3/10/2009	Task	Decrescenzo, Rach		Case Review	LTD Rehab Letter
please n	nail LTD Rehab Let	ter to EE via regi	ular and certified. Cc corp	benefits only. Thx,		
!						

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Events						Y
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes					·	
3/10/2009	3/10/2009	Correspondence	Decrescenzo, Rachae	1	Forms	Certified Mail
		e CC'd Corp only				0.270.418.41
3/10/2009	3/10/2009	Correspondence	Decrescenzo, Rachae	1	Forms	Certified Mail
	rehab letter					
/13/2009	3/18/2009	Case Notes	Pagoda, John	·	Case Review	Allsup Review
LTD approving from	red LTD rehab – om degeneration	of lumbar interverte	f hour days FLJ on 4/b. bral disc however he is	ourrently on voc rehad and en	to voc rehab-confirm with nem this is voc rehab. Jjp titled to a closed period of Itd from 3/9/09 - 4/5/09 tt	erefore case not referred to allsup. Jjp
/23/2009	3/23/2009	Phone Call	Terry, Sherry	Vaccaro***, Kathy	Employer Contact	, Case Follow-Up
			is off, he will see his Dr. vill send me any thing sh		progress to 8 hrs. I told her IME supports a full duty	RTW. Futher LTD will not be supported,
/1/2009	4/1/2009	Phone Call	Terry, Sherry		Correspondence	RTW
Contact EE	and monitor FD	RTW on 4/6/09				
/1/200 9	4/1/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
Message le	ft to call me					
/3/2009	4/3/2009	Phone Call	Terry, Sherry		Case Review	Case Follow-Up
	***************************************	Full duty expected	4/6/09			
/3/2009	4/3/2009	Phone Call	Terry, Sherry		Message Left	Case Follow-Up
			full duty on Monday 4/6/	υ9		o ra l
1/3/2009	4/3/2009	Phone Call	Terry, Sherry	on reminded to change posit	Employee Contact on stand and stretch, continue HEP, continue to st	Case Follow-Up
		aid he would try his		ee reminded to change posit	on stand and stretch, commue that , continue to si	
1/6/2009	4/6/2009	Case Review	Terry, Sherry		Case Review	RTW
Confirm ful	l duty on Monday	/ 4/6/09 – send deni				
1/8/2009	4/7/2009	Case Review	Falk, Alexandria		Benefit Review	Calculation Review
			ed LTD as of 4/5/09. enied 4/6/09 RTW FD			
1/7/2009	4/7/2009	Phone Call	Terry, Sherry	Vaccaro***, Kathy	Employer Contact	RTW
			-OHN informed I called ned me he would try his		me, I reminded him that restiction end 4/6/09 he sh	ould be full duty he stated he was doing
/8/2009	4/8/2009	Task	Decrescenzo, Rachae		Correspondence	LTD Denial Letter
Please sen	d JJ079 – ee ha	s RTW Full duty as	of 4/6/09			
/8/2009	4/8/2009	Mail Merge	Decrescenzo, Rachae	el	Employee Contact	LTD Termination Claimant Working Letter
LTD Termi	nation Claimant V	Norking				
1/8/2009	4/8/2009	Correspondence:	Decrescenzo, Rachae	•[Forms	Certified Mail
mailed tern	nination ee worki	ng letter				
1/8/2009	4/8/2009	Case Notes	Decrescenzo, Rachae	al .	Meeting Candidate	LTD Monthly Status Report
Mailed den	lal letter, Claim c	losed eff 4/6/09 RT\	N -full duty			

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Events		æ.			राध र र ् अस्	
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
1/9/2009	4/9/2009	Task	Spencer, Diane		Case Review	Case Closure
		laim denied 4/6/09	10			
1/8/2009	4/15/2009	Case Notes	Pagoda, John		Case Review	Allsup Review
Claim clos	sed eff 4/6/09 RTV	V -fuil duty - case no		to closed period of ltd 3/9/09-4/	/5/09 which ended due to clmt's rtw 4/6/09. jjp	
1/29/2009	4/29/2009	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified r	reciept			Military and the second of the		
5/29/2009	5/29/2009	Phone Call	zzTeta, Cristina		Message Received	Case Follow-Up
5/29 cmt.	Ee left message f	or call back. Said he	has question that need	s to be answered.		
i/29/2009	5/29/2009	Phone Call	zzTeta, Cristina		Employee Contact	Response to Message Left
physical r	oain has been getti	ing worse, ee can ha	ardiv walk, has been laid	l up last two days. EE states he	work. Not feeling good. Having pain up and down in was denied denied long term status due to IME re be done. ee verbalized understanding and will contain.	port, ee wants to know what to do to
5/1/2009	6/1/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
Message	left - not doing we	ell – please call				
3/1/2009	6/1/2009	Phone Call	Terry, Sherry		Message Left	Response to Message Left
EE called status – y	l detailed message you will not be paid	e left on cell phone Ionce medical is r	- ee would need his Dr. f ecd you are scheduled f	take you out of work, I would ne or IME which would also need t	ed all medical /progress notes for last 3-4 months - to support your disabilty –please call me and we car	your LTD is then put in a pending a discuss your claim
3/1/2009	6/1/2009	Phone Call	Terry, Sherry		Message Left	Case Follow-Up
EE reque	sting call back d	one				
1/2/2009	6/2/2009	Phone Call	zzBlack, Karrie		Spoke to	Case Follow-Up
forms, jus EE to call	st reiterated to EE	what NCM left in voi	icemail. Told EE that on	ce medical recvd we will do our	any forms for us, told him that reading NCM's note best to review as quickly as possible as we don't w EE had fax number. Told EE if any other questions	ant to hold up the process. Encouraged
1/3/2009	6/3/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
will need disability	to take you out of from your own occ	work at some point, cuaption since you p	it is difficulty to evaluate erform a sedentary job a	your claim if you are working	was disabling you prevously – all testing MRI and p (LTD- total disability from your own occupation, it is t perform any occupation already, ee states it is cer Æ, he was ok with that	difficult in some case to support total
V/5/2009	6/5/2009	Phone Call	Terry, Sherry		Message Left	Case Follow-Up
Message	left informing me	thạt he will be fax in	some information today	, MRI and script for PT		
1/5/2009	6/5/2009	Phone Call	zzBlack, Karrie		Spoke to	Case Follow-Up
told him t as well as	hat I would let our	technical staff know	ralso told him in the me	antime he could fax to the gen	of t number. Tried calling our fax and it did appear to eral fax line which is 518-283-8517, told EE to make at fax coming through on other line. EE thanked me	sure that he puts J & J on his fax cover
1/5/2009	6/5/2009	Phone Call .	zzBlack, Karrie		Spoke to	Case Follow-Up
EE called		the alternate fax nur	mber I gave him wasn't v	working either. Apologized to El Eprovided contact number of 9	E and thanked him for letting us know, told him that 08-595-2474	I will have that looked at as well. EE
3/5/2009	6/5/2009	Phone Call	zzBlack, Karrie		Spoke to .	Case Follow-Up
Called Ef	E to let him know t	hat both faxes are w	orking now, had to leave	e message. Told EE to use J &	J dedicated fax, gave him number as told him that	would probably get his fax into his file

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Events			:			
Date Due	Date Compited	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
faster, to	ld him if anymore q	uestions give us a c	all.			
6/8/2009	6/8/2009	Task	Terry, Sherry		Medical Documentation	Fax Review
Please re	eview attached med	lical Info				
Nmadrid-	AS- 06/08/09 rcvd	medical after the de	nial and will send ee LT	D Choices no appeal ack lette		
6/8/2009	6/8/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
Please re	eview attached med	lical info				
6/8/2009	6/8/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up
Documer MRI of Co	ntation recd ervical spine -comp		level cervical spondylos	is, most notable at C4-C5 whi	h results in mild cord compression without intrinsic cord sig	gnal alteration.
				•		
•	PT for three week			· ·		
Letter fro		ing his condition from	n STD period RTW and	his relapse.		
6/19/2009	6/15/2009 PT evaluation	Correspondence	Terry, Sherry		Correspondence	Case Information
6/15/2009	6/15/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
	eview attached med		reny, oneny	,		}
6/15/2009	6/15/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE want	to confirmed fax se	nd last week and ju	st now			
6/15/2009	6/15/2009	Phone Call	Terry, Sherry		Employee Contact	Response to Message Left
	i request call back			-	L. C.	C F-ll-wills
6/15/2009 Want to	6/15/2009	Phone Call last week and this v	Terry, Sherry		Message Left	Case Follow-Up
6/15/2009	6/15/2009		Terry, Sherry		Correspondence	Case Follow-Up
				ervical disc degeneration and	herniation in both cervical and lumbar spine. EE underwen	•
		reated for achilles to				
3/27/09-	Achilles continues	to improve, some s	welling slowly resolving	PT completed he continues w	ith a home exercise program.	
4/28/09 5/12/09 :	– RTW full time, he Still having neck pa	has developed neci in no peurologic de	k pain, no radiation into ficits, pain at extreme n	the arms, neck pain present o	ń daily basis	
5/22/09 N	MRI Cerivcal Multi-	level cervical spond	lyosis most notable in th	ne upper cervical spine at C4-0	-5, which results in mile cord compression without intrinsic	cord signal alteration.
	***************************************	· · · · · · · · · · · · · · · · · · ·	inski signs No change i	n neuroigic status	Marking Condition	LTD Monthly Status Report
6/15/2009 S. T. 6/1	6/15/2009 5/09	Case Notes	Terry, Sherry	•	Meeting Candidate	LID Monthly Status Report
EE has s	submitted medical -	- for excerbation of l	nis conditon for LTD ****	Has not stopped working yet	TE undergreen	t arthrogonia nurgony in his sight
		onsider him a candi reated for achilles to		cervical disc degeneration and	herniation in both cervical and lumbar spine. EE underwen	t antitioscopic surgery in his right
ee Will se	ent in PT Evaluatio	n . :		PT completed he continues w	ith a home evercise program	
4/28/09 -	– RTW full time, he	has developed nec	k pain, no radiation into	the arms, neck pain present of		
5/12/09 5/22/09 M	Still having neck pa	ain, no neurologic de	eficits, pain at extreme n	notion- start PT se unner cervical spine at C4-I	3-5, which results in mile cord compression without intrinsic	cord signal alteration.
31.2.103 F	and Convocal Main-	iover curvical apolic	กรูงของคอง คอง คอเลมเซ แก้ แ	to apper control opine at O4-	a, results in time soils compression timed intimed	

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Events		140	ä.			. **
Date Due	Date Compitd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes	. •					
	Results of MRI revious lan — Review claim		binski signs No change	in neurolgic status		
3/16/2009	6/18/2009	Case Review	Тепу, Sherry		Case Review	Case Follow-Up
Review o	claim		· · · · · · · · · · · · · · · · · · ·			
3/18/2009	6/18/2009	Phone Call	Terry, Sherry		Employee Contact	,
EE called	d will have an evalu	ation with pain mar	agement on 6/24/09 –	not a good day for an IME		
3/18/2009	6/18/2009	Case Review	Terry, Sherry		Case Review	Case Follow-Up
	e case review doi ⊇ IME does not sup		n Lumbar sprain strain	DDD and achilles tendon, 1/23/09 b	egan teating with a Psychiaitrist. Ortho surgical	IME performed did not support TDOO
EE has s	submitted medical t	o support a Cervica	l disorder – EE never	claim a neck problem – Ortho IME e	xamination	
5/19/2009	6/19/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE wante	ed to know if I have	set up any examin	**************************************	ng has been set -up but I will call him		
3/25/2009	6/25/2009	Case Notes	Madrid, Natalie		Medical Documentation	Fax Review
Please re	eview attached med	iical info		į		
Nmadrid	-AS- 06/25/09 rcvd	letter from ee addre	ess to ST/NCM and op	report dated 06/24/09 from Dr Quin	ones, will send ee LTD no appeal ack letter.	
3/25/2009	6/25/2009	Case Notes	zzKielek, Alec		Case Review	LTD Appeal Ackn Letter - No Appeal Request
Nmadrid	-AS- 06/25/09 plea:	se send ee LTD Ch	oices no appeal ack le	tter via certified and regular mail.		
6/25/200	9 akielek IS; compl	leted				
0/20/200	6/25/2009	Mail Merge	zzKielek, Alec		Employee Contact	LTD Appeal Ackn Letter - No
	0,20,200	man morgo				Appeal Request
6/25/200	9 akielek IS; sent e	e std appeal ack le	tter via regular and cer	tified mail		
3/25/2009	6/25/2009	Case Notes	zzKielek, Alec		Case Review	Certified Mail
6/25/200	9 akielek IS; sent e	e cert			· · · · · · · · · · · · · · · · · · ·	
3/30/2009	6/30/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
7/1/2009	7/1/2009	Phone Call	Madrid, Natalie		Message Received	Case Information
Nmadrid	-AS- 07/01/09 rcvd	3 messages from 6	e on 06/30/09 regard	ng my no appeal ack letter.		
7/1/2009 .	7/1/2009	Phone Call	Madrid, Natalie		Employee Contact	Case Information
Nmadrid	-AS- 07/01/09 retur		got vm and left	msg with my contact info for call bar	ck.	
7/1/2009	7/1/2009	Phone Call	Madrid, Natalie		Message Received	Case Information
	-AS- 07/001/09 rcv	***************************************	***************************************	regarding his denial.		
7/1/2009	7/1/2009	Phone Call	Madrid, Natalie		Employee Contact	Case Information
	l-AS- 07/01/09 retur ippeal request. I ext				is his claim with him as I do not have a formal ap erstood and had no further questions.	peal. Le understood and will send in
7/2/2009	7/2/2009	Phone Call	Schnare, Donna]	Employee Contact	Case Information
:			call to Ralph at 732-88	1-0506		
l clarifie	d why he received l	letter from Appeal d	lept, that his case had	not been denied for benefits, that wh	nen he RTW on 4/6/09 the process calls for him to	o receive an LTD denial letter. This would
			•		•	

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Events							- And Application
Date Due	Date Compltd	Туре	Case Manager	Person Contacted		Event Description	Reference To
Notes							
not required asked his concerned. He stated Most of his recent on his recent wisit with second the said her denied. He managem that Reed thought simy time.	im If his Dr. is rec d about having cover that he currently is pain is lower backliner at night, that it was a problem of the called Mary Eller e said that he was nent abd psychiatric he was back ince he was back ince he formed I canrolled I canr	ommending that he verage for his family lakes Ibuprofen befok and achilles, he all em with his achilles aduled. In at the Reed Group denied LTD based ist. I told him that I whe absence from wat work that the FCE Phone Call and the any thing or reserved.	go out of work again, he than himself ore work, goes to nurse so has headaches from that contributed to the not helped. to discuss case, and he on an IME report and the world be calling Val back notthe time while he was not scheduled. It the Terry, Sherry eview your claim until year.	e stated that his Dr. thinks that when he gets to work for Reham neck issues. His drive home worsening of his back. This state was told that he would have hat is why he RTW on 4/6/09 back and would tell her of our content is at work full time. He expressed him I would check on this a	he should be out to and takes Ibup s 70 miles, when arted in 2008. He to appeal, I explain ecause he could represent and reit sed understanding that someone	of work and would be a candi- rofen before he goes home, he gets home he uses Ice, m has been having epidurals jus ned that there is nothing to ap- not be without benefits. He liste erated that a case cannot be o ng and again said he cannot at would get back to him next we Employee Contact his needs to come from your D	tan FCE was being requested. date for LTD> he expressed that he is more uscle relaxer and Percocet and then sleeps t for his lumbar issue so far, he had his 4th peal because there were no benefits or time d his providersa as ortho surgeon, PT, pain pened for him until he starts missing work, ford to go out of work. He stated that he ek with this information. He thanked me for Case Follow-Up or you need to make an appointment and
felt like he denied. H	DRSchnare, RN; r was forced to RT le had been confus this date from corp	eceived vmm from e W in April and was i sed because he was	old that an FCE would told he was denied, th	be arranged while he was back en approved then in appeals. H	at work. He state e thinks that the f	ed that his calls were not receivant he is at work will be used a	Case Follow-Up him last week and wanted to explain that he red by the supervisor because he had been gainst him. lly " as well as contact him to let him know
9/2009	7/9/2009	Case Notes for ee's appeal requ	Madrid, Natalie est			Case Review	Case Information
Nmadrid -	- AS 07/09/09 no a	ppeal request claim	still being review by N	CM and Clinical Mgr.			
9/2009 Please sc	7/9/2009 chedule Orthopedic	Task : IME – own occupa	Wallace, Maria tion — choices followin	Network, Exam Coordinat g recpt of FCE	ors	Case Review	Case Follow-Up
9/2009 [°] 7/9/09 me time - cas	7/9/2009 ew: Internal discus e to be placed in p	Phone Call sion and case reviewending status only.	Wadsworth, Mary Elf w conducted. Directed Employee to be notifie	en by Plan Sponsor to reopen cla d of pending status by Plan Sp	im and schedule onsor Representa	Executive independent exams to evaluate the control of the control	Case Follow-Up ee for LTD relapse. No authorization at thi
9/2009	7/9/2009	Task	Wallace, Maria	Network, Exam Coordinat	ors	Case Review	FCE-Functional Capacity Evaluation
Please sc	hedule an FCE AS	SAPno script ow	n occupation -choices	3			
9/2009 Call for th	7/9/2009 e time and date of	Task FCE and Ortho IME	Wallace, Maria to follow	Network, Exam Coordinat	ors	Case Review	Case Information
9/2009 Hi there-	7/9/2009	Correspondence	Wallace, Maria	Network, Exam Coordinat	ors	Case Review	Case Information
We have	this claimant sche	duled as follows:					

Events			10 10	e Merch	* *			
Date Due	Date Compltd	Туре	Case Manager	Person Contacted		Event Description		Reference To
Notes			·					
FCE		-						
Cooper F		e e e e e e e e e e e e e e e e e e e						
THURSE	DAY 7/23/09 @ 12	::00pm						4
IMÉ	•							
300 Wate	ver, NJ 08753	dic Sx						
WEDNES	SDAY 7/29/09 @	10:00am						
Thanksl								
Rick								
Dr. Rick	Stopek							
Chief Op	erating Officer	•						
Exam Co	ordinators Network		•					
123 N.W	. 13th Street, Suite	207						
Boca Rai	ton, FL 33432			•				
www.ecn	nime.com							
Toll-Free Local Fax	877-463-9463 561-392-5001 561-392-5881							
7/10/2009 Send pro	7/10/2009 ovolder FCE notifica	Task tion letter for 7/23/9	Wallace, Maria) @ 12pm	Filippone, Charles		Correspondence		FCE Notification
7/10/2009 Send ee	7/10/2009	Task ter for 7/23/9 @ 12	Wallace, Maria pm w/ Charles Filippone	· .	Section of the sectio	Employee Notification		FCE Notification
7/10/2009	7/10/2009	Mail Merge	Wallace, Maria			Employee Notification	······································	FCE Notification
	FCE notification lett		unuoo, mula					1 OR HOUNGAUT
EE FCE	7/10/2009 notification letter	Mail Merge	Wallace, Maria	•		Employee Notification		FCE Notification
				*	£			

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Events	. "	S. Can	7 × 4			*** <u> </u>
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes					·	
7/10/2009	7/10/2009	Mail Merge	Wallace, Maria	Fillipone, Charles	Соггезропделсе	FCE Notification
Sent prov	ider FCE notificati	on letter				
	7/10/2009	Mail Merge	Wallace, Maria	. ·	Correspondence	FCE Notification
Provider I	CE notification let	ter				
7/14/2009	7/14/2009	Task	zzMcRae, Megan	Barr, Lawrence I. (Dr.)	Correspondence	IME Notification
Send prov	vider IME notificati	on letter for 7/29/9 @	0)10am			
7/14/2009	7/14/2009	Task	zzMcRae, Megan		Employee Notification	IME Notification
Send ee		Iter for 7/29/9 @10a				
7/14/2009	7/14/2009	Mail Merge	zzMcRae, Megan		Employee Notification	IME Notification
	ME Notification Le	·				IME Notification
7/14/2009	7/14/2009 rider IME Notificati	Mail Merge	zzMcRae, Megan	Network, Exam Coordinators	s Correspondence	IVIE NOthication
			M M		Correspondence	IME-Independent Medical
7/15/2009	7/15/2009	Correspondence	zzMcRae, Megan	1	Conespondence	Examination
E-mailed	IME provider letter	to ECN		William I		
7/17/2009	7/17/2009	Case Notes	zzKielek, Alec		Case Review	Certified Mail
7/17/2009	ekielek IS; scann	ed and attached reti	urn reciept			
7/21/2009	7/21/2009	Task	zzMcRae, Megan		Employee Contact	FCE-Functional Capacity
				Anana		Evaluation
		7/23/9 @ 12pm w/				Case Follow-Up
7/21/2009	7/21/2009	Phone Call	Terry, Sherry	sontooted his numericas and b	Correspondence	Case Follow-Op
				as contacted his supervisor and co		FCE-Functional Capacity
7/21/2009	7/21/2009	Phone Call	zzMcRae, Megan		Employee Contact	Evaluation
Spoke to	EE to remind of F	CE time and date, he	e was aware and had r	no questions.		
	7/22/2009	Correspondence	Terry, Sherry	,	Case Review	Fax Review
	view attached med	•				
7/22/2009	7/22/2009	Correspondence	Terry, Sherry		Correspondence	Case Information
Out of wo	ork note recd effect	ive 7/21/09, EE is c	urrently in treatment, E	R visit recd foracute headache x f	īve weeks, neck injury, will seen Neurologist, PT asse	ssment recd
7/22/2009	7/22/2009	Correspondence	Terry, Sherry		Correspondence	Case Information
		•				

From: Terry, Sherry
Sent: Wednesday, July 22, 2009 11:59 AM
To: 'JRO6ADO3@ITS.JNJ,COM'
Cc: 'kvaccaro@ocdus.jnj.com'; Wadsworth, Mary Ellen; 'Wilkinson, William [JJCUS]'
Subject: Ralph Van Denventer

	<u> </u>	49				g JF
ate Due	Date Compltd	Tyne	Case Manager	Person Contacted	Event Description	Reference To
Notes	Bate Gompite		· ·			
Good me	orning, Í have rece	ived and an indefinit	e out of work note for R	alph effective 7/21/09. Ralph wil	be reviewed for LTD relapse.	
Sherry L	Теггу,			:		
Disability Reed Gr	y Specialist roup					
	Valley Drive eenbush, NY 12061					
866-829	-8861 ext 3202			•		
	-880-6610 wellness@reedgrou	ip.com.				
This a.m	nail and any attachr	nents may be confid	ential or legally privilege	ed . If you received this message	in error or are not the intended recipient, you	should destroy the e-mail message and ar
attachm	ents or copies, and your cooperation.	you are prohibited f	rom retaining, distributir	ig, disclosing or using any inform	nation contained herein. Please inform us of th	e erroneous delivery by return e-mail. Tha
you lol y /22/2009	7/22/2009	Correspondence	Terry, Sherry		Correspondence	Case Information
//23/2009	7/22/2009	Case Review	Terry, Sherry		Case Review	Fax Review
Please r	eview attached me	dical info	1			
/22/2009	7/22/2009	Correspondence	Terry, Sherry	Z vieit reed forscute headache v	Correspondence live weeks, neck injury, will seen Neurologist, F	Case Follow-Up
/24/2009	7/24/2009	Task	zzMcRae, Megan	Network, Exam Coordinato		FCE-Functional Capacity
						Evaluation
Call for 1 /24/2009	next day verbal 7/24/2009	Correspondence	zzMcRae, Megaл	Network, Exam Coordinato	s Correspondence	FGE Attendence Confirmation
	orning Megan,	Correspondence	zzwickae, wegan	Network, Exam Cooldinate	ooneapondence	, or records commissed
The clai	mant listed above c	lid show for his FCE	yesterday.	p.		
Thank y	ou!					
						•
Cathy S	mith					
	of Operations					
	•					
	oordinators Networ					
123 NW	13th Street, Suite	207				
Boca Ra	aton, FL 33432					
Tel: 877	.463.9463					
Fax: 56	1,392.5881					
	•			Page 50 of 105		

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Events		·\$		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	*	
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Email; csr	mith@ecnime.com	1				
1/27/2009	7/27/2009	Task	Wallace, Maria		Employee Contact	IME-Independent Medical Examination
call ee to		7/29/9 @10am w/ [
1/27/2009	7/27/2009	Phone Call	Wallace, Maria	. '	Spoke to	IME-Independent Medical Examination
call ee to	remind of IME for	7/29/9 @10am w/ E	Dr. Barr			
⁷ /31/2009	7/28/2009	Task	zzMcRae, Megan	Network, Exam Coordinato	rs Vendor Contact	FCE-Functional Capacity Evaluation
	e final FCE report					ECC First Dawed Bosowed
7/28/2009 Received	7/28/2009 final FCE report	Correspondence	zzMcRae, Megan	Network; Exam Coordinate	rs Correspondence	FCE Final Report Received
7/28/2009	7/28/2009	Correspondence	Wallace, Maria	Network, Exam Coordinato	rs Case Review	FCE-Functional Capacity Evaluation
Data entr		T	Mollage Marie	Network, Exam Coordinato	rs Vendor Contact	IME Attendence Confirmation
7/30/2009 Call for ne	7/29/2009 ext day verbal	Task	Wallace, Maria	Network, Exam Coolumato	15 Venual Comact	THE PROPERTY OF THE PROPERTY O
²/23/2009	7/29/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
1/29/2009	7/29/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
FCE Rep						
7/29/2009	7/29/2009	Correspondence	Terry, Sherry	·	Correspondence	FCE-Functional Capacity Evaluation
FCE perfe	ormed 7/24/09, EE	demonstrated an it	consistent effort through	out all 6 components of this e	valuation.	
			during the postural and pl hour work day cannot be		dy strength testing) , an accurate determination of t	nis full ability to perform the postural
FCE does	s not support disat	oility since he did no	t put forth full effort.		,	
Orthoped	lic surgical IME pe	ending 7/29/09, repo	rt due 8/7/09,			
1/29/2009	7/29/2009	Case Notes	Terry, Sherry		Meeting Candidate	LTD Denial Letter
	ose review for dete			out all 6 components of this e	valuation.	
Due to ee tasks of h	e significantly self- nis occupation ove	imited performance r the course of an 8	during the postural and p hour work day cannot be	hysical examination (whole bo	dy strength testing) , an accurate determination of l	nis full ability to perform the postural
FCE does	s not support disat	oility since he did no	t put forth full effort.			
Orthoped	lic surgical IME pe	ending 7/29/09, repo	rt due 8/7/09,		'	
P-78	<u> </u>	· · · · · · · · · · · · · · · · · · ·				-

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vents		V.			
ate Due Date Com	oltd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes		A.			
9/2009 7/29/2009 From: Felisha Toledo		e Wallace, Maria ⊹,	Network, Exam Coordinators	Case Review	IME Attendence Confirmation
Sent: Wednesday, July To: Cathy Smith Subject: Ralph Van De					
Good Afternoon, The above claimant sh	owed to the IME today	v. As soon as we receive	the report we will send it right over.		
If you should have any	questions or concerns,	, please feel free to conta	act me.		
		·			
Thank you and have a	great day!l				
Felisha Toledo Service Coordinator					
Exam Coordinators Ne 123 NW 13th Street, S					
Boca Raton, FL 33432 Tel: 877,463,9463	ake 201				
Fax: 561,392,5881 Email: ftoledo@ecnime	com			•	
3/2009 7/31/2009	Correspondence	e Terry, Sherry		Case Review	Fax Review
Please review attached	medical info				
4/2009 8/3/2009 Please review attached	Correspondence medical info	e Terry, Sherry		Case Review	Fax Review
/2009 8/5/2009	Correspondence	e Terry, Sherry		Correspondence	Case Follow-Up

From: Terry, Sherry Sent: Wednesday, August 05, 2009 1:36 PM To: 'Pericone, Anne [OCDUS]' Subject: RE: Ralph Van Denventer

Anne, I have an IME report is pending

Thank you,

Sherry Terry Disability Claims Specialist II

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ents					gettern 1955 - P
Due Due	Date Compitd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes					
Reed Gro	up, LTD				
East Gree	enbush Technology Park				
15 Tech V East Gree	/alley Drive Suite 3 enbush, Y 12061				
Phone-86	66-829-8861 Extension 3202				
Fax- (518) 880-6610	•			
sterry@rg http://www					
			1.0		3.5 d
This e-ma	al and any attachments may be cor ents or coples, and you are prohibit	itidential or legally privileg ed from retaining and disl	jed. If you received this messaj ributing, disclosing or using an	ge in error or are not the intended recipent, you sho y information contained herin. Please inform us of th	did destroy the e-mail and any need the control of
	u for your cooperation.	J		,	
					•
	ricone, Anne [OCDUS] [mailto:Aper	ico@its.jnj.com]			
Sent: Tue To: Terry,	sday, August 04, 2009 4:32 PM				
Subject: F	RE: Ralph Van Denventer				
Hi Sherry					·
Any unda	to an thin anno?				
жиу ираа	te on this case?		•		
				· · · · · · · · · · · · · · · · · · ·	
Thanks,		:			5,
Апле					
,,		ë	•		
	•		•		
From: Ter	rry, Sherry [mailto:sterry@rgl.net]				
To: Perico	dnesday, July 22, 2009 12:12 PM one, Anne [OCDUS]				
Subject: F	RE: Ralph Van Denventer				
				-	
Anne Dl	ease note below			Action in Property	
ranie, ru	CG3C LOIC DCICIA				
Sherry					
		· · · · · · · · · · · · · · · · · · ·			
		- f - 1 - 4	Page 62 of 105		

Events			
Date Due Date Compltd Type Case Manager	Person Contacted	Event Description	Reference To
Notes			
·			
From: Terry, Sherry [mailto:sterry@rgl.net]			
Sent: Wednesday, July 22, 2009 11:59 AM To: Rosado, José Luis [OCDUS]	<i>i</i>		
Cc: Vaccaro, Kathryn [OCDUS]; Wadsworth, Mary Ellen; Wilkinson, William Subject; Ralph Van Denventer	[nicns]		
. ,			
Good morning, I have received and an indefinite out of work note note for R	alph affactive 7/21/00 Pair	h will be reviewed for LTD release	
Good froming, Thave received and all indennite out of work note note for it	apri eliective 172 (103, IVal)	on will be reviewed for E1D relapse.	
Sherry L. Terry,			
Disability Specialist			
Reed Group			
15 Tech Valley Drive			
East Greenbush, NY 12061	•		
866-829-8861 ext 3202			•
Fax 518-880-6610			
. 9			
returntowellness@reedgroup.com.			•
This e-mail and any attachments may be confidential or legally privileged. If attachments or copies, and you are prohibited from retaining, distributing, dis	f you received this message sclosing or using any inform	in error or are not the intended recipient, you should de nation contained herein. Please inform us of the erroneo	stroy the e-mail message and any us delivery by return e-mail. Thank
you for your cooperation.			
V12/2009 8/6/2009 Task zzMcRae, Megan	Network, Exam Coordinato	rs Vendor Contact	IME-Independent Medical Examination
Call for the final IME report			
1/6/2009 8/6/2009 Correspondence zzMcRae, Megan Received final IME report	Network, Exam Coordinato	rs Correspondence	IME Final Report Received
1/6/2009 8/6/2009 Phone Call Terry, Sherry		Employee Contact	LTD Application Review
EE faxing more medical from his Neurologist, ee also requesting copies of e	exam— will sent reverse refe		
1/6/2009 8/6/2009 Correspondence Wallace, Maria	Network, Exam Coordinate	rs Case Review	IME-Independent Medical
Data entry invoice			Examination

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Events	4	4	9 4 20 10 10 10 10 10 10 10 10 10 10 10 10 10			
)ate Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes			У .			
1/7/2009	8/7/2009	Correspondence	Terry, Sherry	,	Case Review	Fax Review
IME Repo					· · · · · · · · · · · · · · · · · · ·	
1/7/2009	8/7/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up
Selia tevi	erse release 8/7/2009	** ** **	T Cl		Correspondence	Case Information
Reverse i		Mail Merge	Terry, Sherry		Correspondence	Case information
3/10/2009	8/10/2009	Task	Clark, Christin		Case Review	Fax Review
	eview attached med					
1/10/2009	8/10/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
			cedure note from C4 in	jection. Ndot 8/14/09		
1/10/2009	8/10/2009	Phone Call	Clark, Christin	on royaras outh	Message Received	Case Follow-Up
	ee req to see it ppv 8/10/2009	Phone Call	d as well as to follow up Clark, Christin	on feverse audi.	Employee Contact	Response to Message Left
1/10/2009 spoke wit				outh was mailed out. States he wi	Employee Contact ill be seeing md on 8/14/09 for follow up as inject	•
	t options at that tim					
1/13/2009	8/13/2009	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
call from	ee to request rever	se auth be faxed as	he has not yet receive	d it in the mail. Fax number obtai	ned will send.	
1/13/2009	8/13/2009	Case Notes	Clark, Christin		Correspondence	Forms to Send
12:44 PM Sent to: Phone in the content of the con	niormation: ", " e ID: ID: "CCL4A840AA d time: 3 minutes, 8 hannel 4. data.	FAFAA" 3 seconds.				
V14/2009	8/13/2009 eview attached reve	Task erse auth	Clark, Christin		Case Review	Fax Review
1/13/2009	8/13/2009	Correspondence	Clark, Christin		Соггезропделсе	Fax Review
received	reverse auth ee red		ਰ fce results be faxed t	o him	•	
3/13/2009	8/13/2009	Correspondence	Clark, Christin		Correspondence	Case Follow-Up
2:01 PM ⊡Sent to: ⊡Phone; ⊡Billing li	To ee CCL4A84 8/13/2009 Transmi : Ralph Van Deven 41/322704287 nformation: ", " e ID: 7322704287	ssion Record	· · · · · · · · · · · · · · · · · · ·			

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Events						
ate Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes	,					
□Elapsed □Used cf □No ANI □No AOC □Resultir	data.	27 seconds.				
13/2009	8/13/2009	Correspondence	Clark, Christin		Correspondence	Case Follow-Up
2:27 PM and sent to: Phone Phone Remote Unique Elapsec Used of No ANI Resulting Resulting	nformation: ", " e ID; ID: "CCL4A841D3 d time: 8 minutes, 1 hannel 4. data.	ssion Record ler Jr BAFFF" 0 seconds.	•			
/17/2009 8/17/09 n	8/17/2009 new: Received me	Phone Call ssage from OHN l	Wadsworth, Mary Ellen poking for update on ee's re	elapse.	Message Received	Case Follow-Up
8/17/2009 8/17/09 n	8/17/2009 new: Call placed to	Phone Call OHN. Message I	Wadsworth, Mary Ellen eft advising OHN that ee h		Employee Contact be auth'd. Phone # and ext. included in message.	Response to Message Left
/19/2009 Compose	8/19/2009 e approval letter - c	Case Review hoices	Terry, Sherry		Correspondence	`LTD Approval Letter
/19/2009 Update a	8/19/2009 auth	Case Review	Terry, Sherry		Case Review	Case Follow-Up
LTD appr	8/19/2009 roval letter – relaps	Mail Merge e	Terry, Sherry		Correspondence	LTD Approval Letter
Auth Cha OUSER I OOLD At OOLD At	8/19/2009 nefit specialist; 8/19 anged — task has bi ID = sterry uthStart Date = 07/ uthEnd Date = 08/3	een created for Be 21/2009 1/2009			Benefit Review	Calculation
ONEW A	uth Status = Pendir AuthStart Date = 07 AuthEnd Date = 08/ Auth Status = Appro	/21/2009 31/2009				

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Events			The second of the name of the second of the
Date Due Date Compltd Type Case Manag	ger Person Contacted	Event Description	Reference To
Notes			
3/19/2009 8/19/2009 Case Review Falk, Alexan afalk-benefit specialist; 8/19/2009 noted relapse and set up LT		Benefit Review	Calculation Review
LTD relapse approved effective 7/21/09 choices	J. J.	Benefit Review	Calculation
3/20/2009 8/20/2009 Case Review Falk, Alexan afalk-benefit specialist; 8/20/2009 approved 11/30/09. A new authorization was inserted and a task has been created □USER ID = sterry □New AuthStart Date = 09/01/2009 □New AuthEnd Date = 11/30/2009 □Comment =		Denent review	Odivation
3/20/2009 8/20/2009 Phone Call Terry, Sherry EE called Neurologist consult will begin new injections of o	· • • • • • • • • • • • • • • • • • • •	Employee Contact	Case Follow-Up
3/24/2009 8/24/2009 Correspondence Terry, Sherry	,	Correspondence	Case Follow-Up

From: Terry, Sherry

Sent: Monday, August 24, 2009 12:03 PM

To: 'Vaccaro, Kathryn [OCDUS]' Cc: 'Aperico@its.jnj.com'

Subject: RE: Ralph Van Denventer

Hi Anne, His LTD claim is still pending, his first day out of his relapse was 7/21/09.

Thank you,

Sherry Terry Disability Claims Specialist II

Reed Group, LTD
East Greenbush Technology Park
15 Tech Valley Drive Suite 3
East Greenbush, Y 12061
Phone- 866-829-8861 Extension 3202
Fax- (518) 880-6610

sterry@rgl.net http://www.rgl.net

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vents .		*	Land to the second second	<u> </u>	and the second of the second o	
	Compitd Type	Case Manager	Person Contacted	Event Description	Reference To	
Notes		<u></u>				
F V	(-thtoop) 103 titi	10/@it-i-i1				
Sent: Monday, Au	(athryn [OCDUS] [mailto:} .gust 24, 2009 9:53 AM	Kvaccaro@its.jnj.comj				
To: Terry, Sherry	ph Van Denventer					
Subject, r vv. Mai	pii van benventei					
Hi						
Will you please re	espond to Anne?					
			•			-
From: Pericone, /	Anne [OCDUS]					
To: Vaccaro, Kati	ugust 24, 2009 9:51 AM hryn [OCDUS]	i				
Subject: RE: Rain	oh Van Denventer		•			
Kathy,) -	
,				- tooorate		
				And the state of t		
Have you heard a	anything from Reed?			AND THE PROPERTY OF THE PROPER		
						٠
Anne					•	
				Colling		
				THE CONTRACT OF THE CONTRACT O		
From: Vaccaro, K	(athryn [OCDUS] ugust 17, 2009 4:12 PM			To the state of th		
To: Pericone, An	ne [OCDUS]					
Subject: FW: Rai	ph Van Denventer	•				
Anne,		Y	•	The state of the s		
: Lemailed Reed. \		17				
	Had the met day out	••				
Kathy	•					
					•	
From: Pericone,	Anne [OCDUS] ugust 17, 2009 3:44 PM			- Commonwealth		
Sent Monday A	ugust 17, 2009 3:44 PM					

Events								
Pate Due	Date Compltd, Type	Case Manager	Person Contacted		Event Des	cription	Reference To	
Notes						· · · · · · · · · · · · · · · · · · ·		
To: Vacca Subject: F	iro, Kathryn [OCDUS] W: Ralph Van Denventer							
·								
Kathy,								
.,								
Have you	received anything from Reed wit	h respect to Ralph? This wa	as the last communication I rece	ived.				
		5		-				
Thanks,								
Anne					•			
Sent: Wed To: Perico	rry, Sherry [mailto:sterry@rgl.net] dnesday, August 05, 2009 1:36 F one, Anne [OCDUS] RE: Ralph Van Denventer] PM						
Anne, I ha	ave an IME report is pending							
Thank you	u,							
Ѕћеггу Те	отту		* **					
Disability	Claims Specialist II							
Reed Gro	up, LTD							
East Gree	enbush Technology Park							
15 Tech V	/alley Drive Suite 3			oonaa maa maa maa maa maa maa maa maa maa				
East Gree	enbush, Y 12061						T _A	
Phone- 86	56-829-8861 Extension 3202							
Fax- (518) 880-6610		·	1			·	
			Page 68 of 105		•			

nts		Ar .		A	Reference To
Due Date Compltd Type	Case Manager	Person Contacted	Event Descrip	tion	Keieleuge 10
tes	· · · · · · · · · · · · · · · · · · ·				
ту@rgl.net					
o://www.rgl.net					
is e-mail and any attachments may be o achements or copies, and you are prohi ank you for your cooperation.	confidential or legally privileg ibited from retaining and dist	ed. If you received this messa ributing, disclosing or using a	nge in error or are not the intended re ny information contained herin. Pleas	cipent, you should destro e inform us of the errone	y the e-mail and any ous delivery by return e-mail.
rom: Pericone, Anne [OCDUS] [mailto:Ap ent: Tuesday, August 04, 2009 4:32 PM o: Terry, Sherry ubject: RE: Ralph Van Denventer	perico@its.jnj.com]				
i Sherry,					
			A STATE OF THE OWN AND A STATE OWN AND A STATE OF THE OWN AND A STATE OF THE OWN AND A STAT		
ny update on this case?					
nanks,					
nne			; ;		
rom: Terry, Sherry [mailto:sterry@rgl.net ent: Wednesday, July 22, 2009 12:12 PN o: Pericone, Anne [OCDUS]	t] M				
ubject: RE: Ralph Van Denventer					
nne, Please note below					
		•			
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nerry					

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	Case	3:10-cv-06344-PG	S-DEA Document 14-	·8 Filed 05/13/11 Page 22 of	57 PageID: 513
Events		8 - 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	*		
Date Due	Date Compitd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes					
Sent: We To: Rosac Cc: Vacca Subject: F	rry, Sherry [mailto:sterry@rgl.nel dnesday, July 22, 2009 11:59 Af do, José Luis [OCDUS] aro, Kathryn [OCDUS]; Wadswol Ralph Van Denventer	M rth, Mary Ellen; Wilkinson, W	/illiam [JJCUS] a for Ralph effective 7/21/09. Ralph	will be reviewed for LTD relense	
Good moi	ming, a nave received and an in	definite out of work note note	a lot Kalph ellective 7/21/09. Kalph	will be reviewed for LTD relapse.	
Sherry L.	Тепу,				
Disability	Specialist	*			
Reed Gro	oup				
15 Tech \	Valley Drive				
East Gree	enbush, NY 12061				
866-829-	8861 ext 3202				
Fax 518-8	880-6610				
returntow	rellness@reedgroup.com.				
			a consequent of the		
attachme	ail and any attachments may be nts or copies, and you are prohit our cooperation.	confidential or legally privile bited from retaining, distribut	ged. If you received this message ing, disclosing or using any informa	n error or are not the intended recipient, you sl tion contained herein. Please inform us of the	nould destroy the e-mail message and any erroneous delivery by return e-mail. Thank
/24/2009	8/24/2009 Phone Call	Terry, Sherry		Spoke to	
3/28/2009 EE reque	8/28/2009 Phone Call sting status of LTD claim relapse	Terry, Sherry e		Employee Contact	LTD Determination
/28/2009	8/28/2009 Phone Call	Теггу, Sherry		Employee Contact	Case Follow-Up
***************************************	me to know that he has continue		all along,	E. I. O. C.	0
/28/2009 EE called of work 7/	8/28/2009 Phone Call le back – wondering what is golr /21/09 – clearly you should not b	Terry, Sherry ng to happen with his LTD pa pe paid again or twicc but —	ry since J & J has paid I told h I have no control over J & J and tha	Employee Contact ilm that clearly this is news to me today and yo at is between you and them., you are in a pend	Case Information ur pay should of stopped since you went or ing status
/2/2009	9/2/2009 Corresponde	······································	Vaccaro, Kathryn	Correspondence	LTD Determination

Events			\$ 5		
Date Due	Date Compitd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes	3				
	a Phase	· · · · · · · · · · · · · · · · · · ·			
Sent: W To: 'Per	erry, Sherry /ednesday, September 02, 2009 2:5 icone, Anne [OCDUS]'; Vaccaro, Ki : RE: Ralph Van Deventer	56 PM athryn [OCDUS]			
Anne, T	his claim has been approved for LT	D relapse effective 7/21/09	Letter will follow this tomorrow.		
Thank y	ou,				
Shérry T Disabilit	Terry ty Cłaims Specialist II				
East Gro 15 Tech East Gro Phone-	roup, LTD eenbush Technology Park n Valley Drive Suite 3 eenbush, Y 12061 866-829-8861 Extension 3202 18) 880-6610				
sterry@					
attachei	nail and any attachments may be coments or copies, and you are prohib you for your cooperation.	onfidential or legally privileg oited from retaining and dist	ged. If you received this message tributing, disclosing or using any i	in error or are not the intended recipent, you s nformation contained herin. Please inform us o	hould destroy the e-mail and any of the erroneous delivery by return e-mail.
-	,				
WARRING		X .			
Sent: M To: Terr	Pericone, Anne [OCDUS] [mailto:Ap londay, August 31, 2009 9:16 AM ry, Sherry; Vaccaro, Kathryn [OCDU : RE: Ralph Van Deventer				
Hi Sheri	ry,				
Anv und	date on Ralph? When Kathy and I o	called last week you indicat	ed you might have more informat	ion as of last Friday.	
, чре	Thion hairy and I	and work you mailed	,		
Thanks					•
Anne	•				
ville					
			Page 71 of 105		

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 24 of 57 PageID: 515

Due	Date Compltd Type	Caco Managar	Person Contacted	Event Description	Reference To
Notes	Date Compito Type	Case Manager	Person Contacted	Event Description	Reference 10
110163		, j			
Sent: Mo To: Vacci Cc: Peric	rry, Sherry [mailto:sterry@rgl.net] nday, August 24, 2009 12:03 PM aro, Kathryn [OCDUS] one, Anne [OCDUS] RE: Ralph Van Denventer				
Hi Anne,	His LTD claim is still pending, his f	irst day out of his relapse v	vas 7/21/09.		
Thank yo	IJ			-	•
	٠,				
Sherry Te					
•				:-	
Disability	Claims Specialist II			·	
Reed Gro	oup, LTD				
East Gre	enbush Technology Park				
15 Tech	Valley Drive Suite 3				
East Gre	enbush, Y 12061				
Phone- 8	66-829-8861 Extension 3202				
Fax- (518	3) 880-6610				,
£.					
sterry@rg	gl.net				
http://ww	w.rgl.net				
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attachem	ail and any attachments may be co ents or copies, and you are prohib u for your cooperation.	infidential or legally privileg ited from retaining and dist	ed. If you received this messag ributing, disclosing or using an	e in error or are not the intended recipent, yo information contained herin. Please inform u	u should destroy the e-mail and any is of the erroneous delivery by return e-mail.
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Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 25 of 57 PageID: 516

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Due	Date Compitd Type	Case Manager	Person Contacted	Even	t Description	Reference To	
Votes			And the second section of the sectio				
Ecom: Va	iccaro, Kathryn [OCDUS] [mailto:K	Vaccaro@its ini com					
Sent: Mo	nday, August 24, 2009 9:53 AM	v accaro@its.jiij.com			a.		
Fo: Terry Subject: I	, Sherry FW: Ralph Van Denventer						
	i vv. Naipii vali Delivelilei						
-li				Not prominent to the second			
Mill you p	olease respond to Anne?			Administration and the second			
Crops: P	vicena Anna IOCDI ICI			Total charter and the second			
Sent: Mo	ericone, Anne [OCDUS] inday, August 24, 2009 9:51 AM			The management of the state of			
Fo: Vacc	aro, Kathryn [OCDUS] RE: Ralph Van Denventer			PPC-AA KA MININGA			
Juoject.	IL. Raiph van benveiner						
Cathy,	•						
				1			
Have you	u heard anything from Reed?				•		
Anne							
		••					٠
From: Va Sent: Mo	accaro, Kathryn [OCDUS] anday, August 17, 2009 4:12 PM	,					
To: Perio	cone, Anne [OCDUS]	•					
Subject:	FW: Ralph Van Denventer						
,				[
Аппе,							
	Daniel Milark man than Earl day and		4				
emailed	f Reed. What was the first day out	(T			
Kathy				A constant interest			
				** ***			
Erom: Da	ericone. Anne fOCDHS1			Thomas and the state of the sta			
Cash Ma	ericone, Anne [OCDUS] onday, August 17, 2009 3:44 PM						

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 26 of 57 PageID: 517

ents				And the second s	
e Due	Date Compltd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes				,	
To: Vacc	caro, Kathryn [OCDUS] FW: Ralph Van Denventer				
ounject.	1 vv. Naiph van behvemen	,			
Kathy,	•				
Have you	u received anything from Reed witl	h respect to Ralph? This wa	as the last communication I received.		
			The state of the s		
Thanks,					
Anne					•
				•	
Sent: We To: Perio	erry, Sherry [mailto:sterry@rgl.net] ednesday, August 05, 2009 1:36 Р cone, Аппе [OCDUS] RE: Ralph Van Denventer	M ·			·
ounject.	AC. Naiph vall betweller				•
Anne, I t	have an IME report is pending				
•					
Thank y	ou,				
	•		į		
Sherry T	Геггу				•
Disabilit	y Claims Specialist II				•
Reed G	roup, LTD			•	, , , , , , , , , , , , , , , , , , ,
East Gro	eenbush Technology Park	٠٠,			
15 Tech	ı Valley Drive Suite 3		*		
East Gr	eenbush, Y 12061				
	866-829-8861 Extension 3202				
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Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 27 of 57 PageID: 518

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Due	Date Compltd Type	Case Manager	Person Contacted	Event Description	Reference To
lotes	•				
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terry@rg	gl.net				
ttp://www	w.rgl.net				
				•	
This e-ma attachem Thank yo	ail and any attachments ma ents or copies, and you are u for your cooperation.	ay be confidential or legally privileç e prohibited from retaining and dist	ged. If you received this message tributing, disclosing or using any i	in error or are not the intended recipent, you sh nformation contained herin. Please inform us of	ould destroy the e-mail and any the erroneous delivery by return e-mail.
ent: Tue	ericone, Anne [OCDUS] [m	ailto:Aperico@its.jnj.com] 32 PM	The property of the control of the c		
o: rerry Subject: i	r, Sherry RE: Ralph Van Denventer				
li Sherry					
			THE PERSON AND THE PE		
Neu unde	ate on this case?				
niy upua	ate on this case:		·		
			! !		
hanks,		i		•	
\nne					
			To your		
Trans. To	orne Charne (mailteactarae	· Iral natl			
Sent: We To: Perio	erry, Sherry [mailto:sterry@ ednesday, July 22, 2009 12 cone, Anne [OCDUS] RE: Ralph Van Denventer	2:12 PM			
\ane ⊓	lease note below				
une, F	IGOOD HOTO NOTION			•	
Sherry		,	and the second s		

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 28 of 57 PageID: 519

vents		<u> 2</u> 2			
ate Due	Date Compltd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes					
Sent: We To: Rosa Cc: Vacc	erry, Sherry [mailto:sterry@rgl.net] ednesday, July 22, 2009 11:59 AM do, José Luls [OCDUS] aro, Kathryn [OCDUS], Wadswort Ralph Van Denventer	!	/illiam [JJCUS]		
Good mo	orning, I have received and an ind	efinite out of work note note	for Ralph effective 7/21/09. Ralph w	vill be reviewed for LTD relapse.	
Sherry L.	-	·			
Disability	Specialist				
Reed Gro	quo				
15 Tech	Valley Drive				
East Gre	enbush, NY 12061				
866-829-	8861 ext 3202				
	880-6610				
returntow	vellness@reedgroup.com.				
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7/2009 LTD appi	9/4/2009 Mail Merge roval relapse of LTD	Terry, Sherry		Correspondence	LTD Approval Letter
1/2009	9/4/2009 Phone Call	Terry, Sherry	The state of the s	Message Received	LTD Determination
Case foll		T 01		Considering Constant	Response to Message Left
	9/4/2009 Phone Call riew with ee LTD has been review TX compliance letter please call r		s been approved for LTD replapse	Employee Contact ee will receive a check for LTD and , any or	,
1/2009 Want to I	9/4/2009 Phone Call know about SSDI — his claim will i	Terry, Sherry be under review and Allsup	with sent you ppw	Employee Contact	SSDI Form
8/2009 Compose	9/8/2009 Task e TX Compliance letter	Clark, Christin		Correspondence	Compliance
			Page 76 of 105		,

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 29 of 57 PageID: 520

Events				*	1 L	W.
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<u>,</u>	9/8/2009	Mail Merge	Clark, Christin		Choices	Compliance
compliance	letter		u-			
9/8/2009	9/8/2009	Case Notes	Clark, Christin	Strouse, Irving (Dr.)	Provider Contact	Case Follow-Up
2:39 PM 9/ □Sent to: I □Phone: 4 □Billing inf □Remote I □Unique II □Elapsed t □Used cha □No ANI d □No AOC	ata. data.	sion Record 8DD99"				
©Pages se		39, 0/0). Ouccoss			Provider Contact	Case Follow-Up
2:42 PM 9/ Sent to: I Phone: 4 Billing int Remote I Unique II Elapsed No ANI c Resulting No page:	D: "CCL4AA66D3 time: 0 minutes, annel 2. lata. data. g status code (0/3	sion Record 88DDA0" 49 seconds. 939; 4/3): Line broke	Clark, Christin			
□Billing in □Remote □Unique I □Elapsed □Used ch □No ANI 6 □No AOC	lata. data. g status code (0/3					
9/8/2009	9/9/2009	Case Notes	Pagoda, John		Case Review	Allsup Review
LTD claim	relapse –LTD ap	oproved 7/21/09 – å	any occupation review to	rstin NOTE 3: clmt will be app	retask for 8/25 - ck with ncm re: review. JjpNOTE roved for ltd - ncm will task for 9/8 with ltd effective out of work 1 year due to condition - referred to a	e date - this is not you offly as such inform

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 30 of 57 PageID: 521

Events	S	· ·	: 46 42	e de la composition della comp	A CONTRACTOR OF THE STATE OF TH	
)ate Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
1/9/2009	9/9/2009	Correspondence	Clark, Christin		Correspondence	LTD Approval Letter
Send app	proval letter once Q	A'd —				
1/9/2009	9/9/2009	Case Notes	Clark, Christin		Case Review	Case Follow-Up
case and	l letter reviewed wit	h clinical manager.				
1/14/2009	9/14/2009	Task	Clark, Christin	- treatment plan	Correspondence	Compliance
send tx c	compliance once qa	'd, have letter qa'd i	again for adjustments to th	e treatment plan.		
1/16/2009	9/16/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up

From: Terry, Sherry

Sent: Wednesday, September 16, 2009 1:08 PM

To: 'Aperico@its.jnj.com'

Cc: Wadsworth, Mary Ellen; 'KVaccaro@its.jnj.com'

Subject: RE: Ralph Van Deventer

Anne, This claim was approved for LTD relapse effective 8/19/09 and Our Source was also notified as of that date. I will forward a copy of the approval letter.

Please let me know if you have any further questions.

Thank you,

Sherry Terry Disability Claims Specialist II

Reed Group, LTD
East Greenbush Technology Park
15 Tech Valley Drive Suite 3
East Greenbush, Y 12061
Phone- 866-829-8861 Extension 3202
Fax- (518) 880-6610

sterry@rgl.net http://www.rgl.net

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Thank you for your cooperation.

From: Vaccaro, Kathryn [OCDUS] [mailto:KVaccaro@its.jnj.com]

Sent: Wednesday, September 16, 2009 11:10 AM

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 31 of 57 PageID: 522

vents	*	*	J.		
ate Due	Date Compltd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes					
	r, Sherry sworth, Mary Ellen FW: Ralph Van Deventer	· •			
Sherry,			·		
l do not l	nave access to my medical s	ystem due to computer probl	ems.		
Can you	please respond to Anne?				
Kathy					
,					:
Sent: Tu- To: Vacc	ericone, Anne [OCDUS] esday, September 15, 2009 earo, Kathryn [OCDUS] FW: Ralph Van Deventer	4:52 PM			
Kathy,					
Did you e told me a	ever receive a copy of the le after Ralph left.	ller Sherry referred to below?	I did not. Ralph's status is still a	ctive in OurSource. Will that get updated by Re	eed? That's what the OurSource service center
Апле					
Sent: We	erry, Sherry [mailto:sterry@r ednesday, September 02, 20	009 2:56 PM			
Fo: Perio Subject:	cone, Anne [OCDUS]; Vacca RE: Ralph Van Deventer	aro, Kathiyii [OCDO5]			
Anne, Th	nis claim has been approved	I for LTD relapse effective 7/2	1/09. Letter will follow this tomorro	w.	
				1	
Thank yo	DU,				
		4	Page 79 of 105	·	

Sherry Terry Disability Claims Specialist II Reed Group, LTD Sast Greenbush Technology Park 15 Tech Valley Drive Suite 3 Sast Greenbush, Y 12061 Phone- 866-829-8661 Extension 3202 Fax- (618) 880-6610 Sterry@rgl.net Intig A-notal and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com] Form: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com] To Terry, Sherry, Maccan, Katharj [OCDUS] Subject: RE: Ralph Van Deventer	nts			A	
Sherry Terry Disability Claims Specialist II. Reed Group, LTD East Groenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 15 Tech Valley Drive Suile 3 East Greenbush Technology Psirk 16 Technology Suile 3 East Greenbush Technology Psirk 17 Technology Suile 3 East East East East East East East East		Case Manager	Person Contacted	Event Description	Reference To
Reed Group, LTD East Greenbush Technology Park 15 recht Valley Drive Suite 3 East Cleenbush, Y 12061 Prince - 866 829-0861 Extension 1202 Fac. (518) 886-0610 sterny@rgi.net Intigriowww.ngl.net This is mait and any attachments may be confidential or logally privileged. If you received this message in error or are not the intended recipent, you should destine the e-mait and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. This is you for your cooperation. From: Pericone, Anne (OCDUS) [maille-Aperico@its.jnj.com] Sent. Manday, August 31, 2009 9:16 AM 10: Youry, Sherry, Vaccan, Kathyn (OCDUS) Steller Raiph Van Deventer Hill Sherry. Any update on Raiph? When Kathy and I called last week you indicated you might have more information as of last Friday. Thanks,					
Reed Croup, LTD East Greenbush Technology Park 15 Tech Valley Drive Suite 3 East Greenbush, 1 12061 Phone- 866-829-8651 Extension 3202 Fask- (519) 880-6610 sterny@rgi.nut intig://www.rgi.net This e-mail and any attachments may be confidential of logally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. From: Pericone, Anne (OCDUS) [mailto-Aperico@its.jej.com] Sent. Monday, August 31, 2009 3-16 AM To Teny, Sherry, Vaccaro, Kathyry (OCDUS) Stubject RE: Reiph Van Deventer Hi Sherry. Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.	Sherry Теггу				
East Greenbush Technology Park 15 Tech Valley Drive Suite 3 East Greenbush, Y 12061 Phone- 806-829-8861 Extension 3202 Fax: (518) 880-6010 sterny@rgLnot Intlg://www.rgLnet This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by roturn e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailtorAperico@its.jri.com] From: Pericone, Anne [OCDUS] [mailtorAperico@its.jri.com] Sont. Monday, August 31, 2009 9:16 AM To Terry, Sherry, Vaccan, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Frilday.	Disability Claims Specialist II	• •			
East Creenbush, Y 12061 Phone- 866-829-8861 Extension 3202 Fax- (518) 880-6610 sterry@rgl.net http://www.rgl.net This e-mail and any attactments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jej.com] Font: Monday, August 31, 2009 9:16 AM To Terry, Sherry, Vaccare, Kathry [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry. Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.	Reed Group, LTD		,		
East Greenbush, Y 12061 Phone- 866-829-8661 Extension 3202 Fax: (518) 880-6610 sterry@rgl.net Intlp://www.rgl.net This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com] Sent. Menday, August 31, 2009 9:16 AM To: Terry, Sherry, Vaccare, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.	East Greenbush Technology Park				
Phone- 866-829-8861 Extension 3202 Fax- (518) 880-6610 sterny@rgl.net This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com] Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry, Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathry and I called last week you indicated you might have more information as of last Friday.	15 Tech Valley Drive Suite 3				
sterry@rgl.net http://www.rgl.net This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.ipi.com] Sent. Monday, August 31, 2009 9-16 AM To: Teny, Sherry, Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry. Any update on Ralph? When Kathy and I called fast week you indicated you might have more information as of last Friday.	East Greenbush, Y 12061				
sterry@rgl.net This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erronoous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com] Sent. Monday, August 31, 2009 9:16 AM To:Teny, Sherry, Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.	Phone- 866-829-8861 Extension 3202				
This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachements or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.inj.com] Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.	Fax- (518) 880-6610				
This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipent, you should destroy the e-mail and any attachements or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.inj.com] Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.	,				
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attachements or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herin. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation. From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com] Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry. Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday. Thanks,	http://www.rgl.net				
Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday. Thanks,	This e-mail and any attachments may be confident attachements or copies, and you are prohibited Thank you for your cooperation.	ential or legally privileg from retaining and dist	ed. If you received this message ributing, disclosing or using any i	in error or are not the intended recipent, you sh iformation contained herin. Please inform us of	ould destroy the e-mail and any the erroneous delivery by return e-mail.
Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday. Thanks,					
Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer Hi Sherry, Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday. Thanks,					
Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday. Thanks,	From: Pericone, Anne [OCDUS] [mailto:Aperico Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer	@its.jnj.com]			
Thanks	Hi Sherry,				
Thanks		:			
Thanks,	Any update on Ralph? When Kathy and I called	d last week you indicat	ed you might have more informat	on as of last Friday.	
Page 80 of 105	Thanks				
			<u> </u>		

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 33 of 57 PageID: 524

		7	Barrier Cantagoria	Event Description	Reference To
Due Notes	Date Compltd Type	Case Manager	Person Contacted	Event Description	Meletetice 10
Anne					
, ,,,,,,					
From: Te	erry, Sherry [mailto:sterry@rgl.net]				
To: Vacc Cc: Perio	onday, August 24, 2009 12:03 PM caro, Kathryn [OCDUS] cone, Anne [OCDUS]				
Subject:	RE: Ralph Van Denventer				
11: 0	His LTD claim is still pending, his	first day out of his release	uge 7/21/00		
пт Анне,	This LTD claim is still pending, his	mst day out of ma telapse v	193 112 1103.		٠.
Thonk us	AU.				
Thank yo	ou,				
Charar T	iorn(
Sherry To					
Disability	y Claims Specialist II		A. T.		
~	1.75	•			
	roup, LTD				
	eenbush Technology Park				
15 Tech	Valley Drive Suite 3		S		
East Gre	eenbush, Y 12061				
Phone- 8	866-829-8861 Extension 3202				
Fax- (51	8) 880-6610				
-		•		•	
sterry@r	rgl.net	. •			•
http://ww	vw.rgl.net				
attachen	nail and any attachments may be c ments or copies, and you are prohi ou for your cooperation.	confidential or legally privileg bited from retaining and dist	led. If you received this message in el ributing, disclosing or using any inform	rror or are not the intended recipent, you s nation contained herin. Please inform us o	should destroy the e-mail and any of the erroneous delivery by return e-mail.

ents	%		#*	\$
Due Date Compltd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes				
From: Vaccaro, Kathryn [OCDUS] [mailti	o KV accern@its ini.com?			
Sent: Monday, August 24, 2009 9:53 AM	J. N. V. d. Cear to (@r. ta., Jrij, com r			
To: Terry, Sherry Subject: FW: Ralph Van Denventer				
Hi				
Will you please respond to Anne?				
AANS And biggae reabound to writter				
From: Pericone, Anne [OCDUS] Sent: Monday, August 24, 2009 9:51 AN	l			
Sent: Monday, August 24, 2009 9:51 AM To: Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Denventer				
odojost, NE. Napri van Denventsi				
		a transfer		
Kathy,		***************************************		
Have you heard anything from Reed?				
•				
Anne		The state of the s		•
	•			
From: Vaccaro, Kathryn [OCDUS]				
Sent: Monday, August 17, 2009 4:12 PM	1	Total Assessment Pops		
To: Pericone, Anne [OCDUS] Subject: FW: Ralph Van Denventer				
Anne,	• .			
		in the state of th		
I emailed Reed. What was the first day	out.	3.50		
Kathy				
		·		

vents	Date Compltd Type	Case Manager	Person Contacted	Event Description	Reference To		
te Due Notes	Date Compiter Type	Case manager	reison contacted	Event Bodelipator			
	ricone, Anne [OCDUS]						
Sent: Mo	nday, August 17, 2009 3:44 PM aro, Kathryn [OCDUS]						
To: Vacc: Subject: I	aro, Kathryn [OCDUS] FW: Ralph Van Denventer						
			'				
Kathy,							
		•		•			
Have you	received anything from Reed w	with respect to Ralph? This wa	as the last communication I receive	ed.			
Thanks,							
Anne					•		
From: Te	erry, Sherry [mailto:sterry@rgl.ne	at]			•		
Sent: We	ednesday, August 05, 2009 1:36	5 PM					
Subject:	one, Anne [OCDUS] RE: Ralph Van Denventer						
			are vise of the contract of th				
Anne. Lh	nave an IME report is pending						
, ,,,,,,	, , ,			·			
		•					
Thank yo	Oli,		·		;		
÷			1917		•		
Sherry T	епу		e .				
Disability	/ Claims Specialist II						
			·	÷			
Reed Gr	oup, LTD	-					
	eenbush Technology Park		nous volume and a		•		
	Valley Drive Suite 3						
	eenbush, Y 12061						
Phone-	866-829-8861 Extension 3202		D 02 - £40E		· · · · · · · · · · · · · · · · · · ·		
	- '		Page 83 of 105				

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nts				4		F	Reference To
Due	Date Compltd	Туре	Case Manager	Person Contacted		Event Description	Reference 10
Notes							
- ax- (518) 880-6610					•	
•	,						
sterry@rg	ıl net						
ttp://wwv	v.rgi.net						
•							should dontroy the a mail and any
∄his e-ma attacheme	iil and any attachm ents or copies, and	ents may be cor you are prohibi	nfidential or legally privileg ted from retaining and dist	ed. If you received this messa ributing, disclosing or using ar	ge in error or are y information cor	ntained herin. Please inform us	should destroy the e-mail and any of the erroneous delivery by return e-mail.
i'hank yo	u for your cooperat	ion.					
			A LA B LA B A LA B LA B A LA B A LA B L				
rom: Per	ricone, Anne [OCD esday, August 04, 2	US] [mailto:Ape	rico@its.jnj.com]		 		
o: Terry	, Sherry						
Subject: I	RE: Ralph Van Den	iventer					
Hi Sherry	1						
Any upda	ite on this case?						
			•				
hanks,	-		V				
Anne							
From: Te	rry, Sherry [mailto:	sterry@rgl.net]					
To: Peric	dnesday, July 22, 3 one, Anne [OCDUS	3}					
Subject:	RE: Ralph Van Der	nventer					
		•			1		
Anne, P	lease note below						
		:					
Sherry				•			

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Events		8.	4.		* * * * * * * * * * * * * * * * * * * *
Date Due	Date Compltd Type	Case Manager	Person Contacted	Event Description	Reference To
Notes					
Sent: We To; Rosa Cc; Vacc	rry, Sherry [mailto:sterry@rgl.net] dnesday, July 22, 2009 11:59 AN do, José Luis [OCDUS] aro, Kathryn [OCDUS]; Wadsworl Ralph Van Denventer		illiam [JJCUS]		
-					
0 1	N		E D-lab affaction 7/24/00 Da	he will be souloused for LTD release	
Good mo	rning, I have feceived and an ind	efinite out of work note note	for Kalph effective 772 fros. Ra	ph will be reviewed for LTD relapse.	
Sherry L.	Terry,				
Disability	Specialist				
Reed Gro	oup				
15 Tech	Valley Drive		•		
East Gre	enbush, NY 12061				
866-829-	8861 ext 3202		·	,	
Fax 518-	880-6610				
returntow	/ellness@reedgroup.com.				
			•		
attachme	ail and any attachments may be c ents or copies, and you are prohib our cooperation.	confidential or legally privileg ited from retaining, distributi	ed. If you received this messa ng, disclosing or using any info	ge in error or are not the intended recipient, you s mation contained herein. Please inform us of the	hould destroy the e-mail message and any erroneous delivery by return e-mail. Thank
/18/2009	9/18/2009 Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
and hom complian assesme	e pt program. Ee states that his o ce letter and send in documentati	rtho may defer to pm. Ee wa ion. Ee was also advsised a nake exams invalid for revie	as advsied that if the ortho does s per approval letter that at next	faction and was given explicit instructions that he hat to have him send in documentation to advise fee or any ime's he must put forth his best effort that his compliance and full effort is required on a	e of such and then have pm refer to tx as any self limiting will not provide accurate
9/18/2009	9/18/2009 Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
complian	ice with exams ee was again advi	sed that he must always put	forth good effort and participate	te documenting discussion and tx plan for such. E fully with all exams or risk denial of benefits. Ee stions about additional benefits and was referred	again acknowledged understanding. Ee had

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Events				,		
Date Due	Date Compitd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
9/24/2009	9/24/2009	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified r	eciept					
9/24/2009	9/24/2009	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified r	eclept					
9/28/2009	9/28/2009	Case Notes	Clark, Christin		Case Review	·Case Follow-Up
per interna	al discussion revie	w for compliance 10	0/14/09		,	
10/5/2009	10/5/2009	Task	Clark, Christin		Case Review	Fax Review
***************************************	view attached med					
10/5/2009	10/5/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
		home exersize pro			Employee Contact	Case Follow-Up
10/6/2009 call from e	10/6/2009 se to confirm all in	Phone Call formation was recei	Clark, Christin ved Advised ofc visit note	es are required from the dates	employee Contact s of service he consulted md's regarding tx comp	· ·
10/7/2009	10/6/2009	Task	Clark, Christin	The second secon	Case Review	Mail Review
	view attached med		Ciant Cinion		3405 (67)	
10/6/2009	10/6/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
ov notes f	rom ortho and neu	·	,			
10/14/2009	10/14/2009	Task	Clark, Christin		Case Review	Compliance
look for m	edical to support o	compliance (30 - ma	iling)			
10/14/2009	10/14/2009	Phone Call	Clark, Christin		Message Left	Case Follow-Up
for employ	yee regarding cele	brex and home pt p	rogram.			
10/22/2009	10/22/2009	Task -	Clark, Christin		Case Review	Compliance
	т COMPLIANCE v Name:Ralph V		000	000		
Oldimani i	rameraipii v	an Deventer		UUU		
LTD Com	pliance Letter Poi	nts⊟⊜Received Doc	· :umentation that Supports			
□□Date□	Provider					
		gram⊡⊡10/1/2009⊟ I9/30/09 pt eval and	9/21/09 script for pt eval			
□□□exer	cise program subr	nitted	nome			
	/09 script for celeb	rex				
000		•				
2) consult			8/09 and 9/21/09 office vi	alt		
nsaid and	commense use□	□□notes submitted	for review			
10/22/2009	10/22/2009	Case Notes	Clark, Christin		Case Review	Case Follow-Up
***************************************		e with clinical manag	ger,		1	
10/23/2009	10/23/2009	Task	Clark, Christin		Case Review	Compliance
	r COMPLIANCE v Name:Ralph V		000			
Ommunit		an Dotontoi				

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 39 of 57 PageID: 530

Events		er .	i.		1	als and also also also also also also also also	
Date Due	Date Compitd	Туре	Case Manager	Person Contacted		Event Description	Reference To
Notes	,				American Marchael		
<u> </u>			***************************************				
□□Date(1) begin and prov □□□exe □□□9/18 □□□ □□□ 2) consu	□Provider home exercise progride RG a copy□□□ ercise program subn 8/09 script for celeb alt w/md about takin	gram⊡⊡10/1/2009⊏ 19/30/09 pt eval and nitted irex	8/09 and 9/21/09 office v				
10/23/2009	10/23/2009	Case Review	Wadsworth, Mary Elle	r)		Case Review	Compliance
				tated compliance with the app	roved treatment p		Оопришнос
11/9/2009	11/9/2009	Task	Clark, Christin			Case Review	LTD Transition Investigation Letter
medical i		nce 1month and any			30000000000000000000000000000000000000		
on difficult	11/9/2009	Mail Merge	Clark, Christin			Correspondence	LTD Transition Investigation Letter
	·	transition and 1 m			1		
11/12/2009 Sept 30 I	11/11/2009 Day Notice - In QA	Mail Merge	zzPhillips, Katherine			Employee Notification	SSDI Form
11/5/2009	11/12/2009	Task	zzPhillips, Katherine			Employee Notification	Case Information
please is	ssue 30 day notice t	o clmt requesting h	e advise reed group if he	filed for ssdi. Jjp ***SENT TO	QA***KP		
11/12/2009	11/12/2009	Case Notes	Clark, Christin	•		Meeting Candidate	LTD Monthly Status Report
Update s approved immedial o⊟Begin o⊟Const documer □⊟Rema U⊟Provi Claimant Any occ	nmary: 6/15/09 since last summary: d 7/21/09. Claimant tely. 9/08/09 sent tr i, and perform as pr ult with your provide ntation from your ph de written documen t submitted office vi medical request se	was sent approval eatment compliance escribed, an approper about taking a nor sysician in writing as liant with all prescributation regarding the sit notes as well as	letter and was also advise letter Consult with your price home exercise properties and anti-inflamma to why he does not supped therapies and medical above measures to Respond for pt eval, home exercise and well as a consultation of the second for the exercise and medical above measures to Respond for pt eval, home exercise and medical above measures to Respond for pt eval, home exercise and medical	ed at that time that any future orthopedist to: gram as defined by your physi tory type medication regimen port such usage ations	non compliance v cian or physical th and either comme	consistent effort through out all 6 compor vith any and all provisions of the Plan wi perapist, and provide to Reed Group a co ence usage of this drug as prescribed by	If result in your claim being denied
11/17/2009	11/17/2009	Correspondence	Pelton, Patrick			Forms	Certified Mail
Certified	reciept		-				
30 days. psychlati	He was advised all rist Attending Physi	providers need to s	ubmit office visit notes. I	Pt will be required to send in t	ose only. All phys	Employee Contact of medical from any treating prosicians will be required to complete Atter byee asked for copies of Mental Health I	iding Physician Statement.
11/25/2009 afalk-ber	11/25/2009 nefit specialist; 11/2	Case Review 5/2009 LTD approv	Falk, Alexandria ed through 6/1/2010.			Benefit Review	Calculation

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Events						
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes			4			
⊕USER I ⊕New Au	ID = cclark uthStart Date = 12/0 uthEnd Date = 06/0	11/2009	as been created for Ben	efit Review		
12/11/2009	12/7/2009	Case Notes	Pagoda, John		Forms	SSDI Form
9/30 - due	e. Jip NOTE 4: if i/e	c forms not rovd tas	sk admin to issue 30 da	y notice to clmt. Jip NOTE 5: tas	s due 9/21. jjp NOTE 2: allsup rcvd signed autl ked admin to issue notice - verify notice issued y rcvd form 11/9- verify case to dds. Jjp	hs - i/c appt due. Jjp NOTE 3: i/c forms to clmt . Jjp NOTE 6: emailed admin 11/9 and 11/10
12/7/2009	12/7/2009	Phone Call	Pagoda, John		Spoke to	Case Information
clmt was	considered ltd mig	ht stop if he doesn'	t prove he filed for ssd	 allsup notes indicate that he ha 	s in filed for ssdi. Jjp	I AMERICAN
12/9/2009	12/9/2009	Task	Clark, Christin		Case Review	Fax Review
Please re	eview attached auth	ı, APS, physician c	ontact sheet, and other	medical info		
12/9/2009	12/9/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
received neurology		ician contact sheet	, medical authorization,	, Attending Physician Statement	and office visit notes from Dr. Strouse, pt notes	and instructions and office visit flotes from
12/11/2009	12/11/2009	Task	Clark, Christin		Case Review	Mail Review
Please re	eview attached med	lical info				
12/11/2009	12/11/2009	Correspondence	•	·	Correspondence	Mail Review
received	and reviewed repe	at ppw from Dr. Str	ouse, and physical ther	ару		
12/14/2009	12/14/2009	Task	Clark, Christin		Case Review	Case Follow-Up
any occ r	medical due 30+5 a	ilso check for comp	oliance			
12/15/2009	12/14/2009	Task	. Clark, Christin	•	Case Review	Fax Review
Please re	eview attached lette	er .				
12/14/2009	12/14/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
allsup let	ter received and re	viewed			1	
12/15/2009	12/15/2009	Task	Clark, Christin		Case Review	Compliance
complian	ice worksheet revie	w with CLINICAL N	<u>MANAGER</u>			
12/15/2009	12/15/2009	Case Notes	Clark, Christin		Case Review	Compliance
complian	ice reviewed with c	linical manager				
12/16/2009	12/16/2009	Case Notes	Clark, Christin		Meeting Candidate	LTD Monthly Status Report
Per appro □ Consul	ate: 11/12/09 oved treatment pla It with your orthope	dist to:	· · · · · · · · · · · · · · · · · · ·			ı
o Begin, o Consul documen □ Remai □ Provide 3 months	and perform as pre it with your provider ntation from your pl in treatment compli e written document s follow up - receive	escribed, an approp about taking a not sysician in writing a ant with all prescrib ation regarding the ad and reviewed ph	n-steroidal anti-inflammes to why he does not so bed therapies and medio above measures to Re sysician contact sheet, r	atory type medication regimen ar upport such usage cations eed Group within 30 days	an or physical therapist, and provide to Reed G nd either commence usage of this drug as pres hysician Statement and office visit notes from mentation was provided)	cribed by your physician or submit medical

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Events			2	2 22		2 W	
ate Due	Date Compltd	Туре	Case Manager	Person Contacted	. : :	Event Description	Reference To
Notes							
Claimant i	is demonstrating c	ompliance					
Plan: any	occ roll is 3/9/10, s	schedule fce and or	tho ime for any occ det	ermination		A CONTRACTOR OF THE CONTRACTOR	
2/17/2009 please sc	12/16/2009 hedule ANY OCCU	Task JPATION fce and o	Wallace, Maria rtho ime 60 % choices,	Network, Exam Coordinators thank you		Case Review	IME Attempt to Schedule
2/23/2009	12/17/2009 e FCE and Ortho II	Task	zzMcRae, Megan	Network, Exam Coordinators		Vendor Contact	IME-Independent Medical Examination
2/22/2009	12/17/2009	Task	zzMcRae, Megan 11am with Charles Fili	ppone (RED BANK)		Employee Notification	FCE Notification
2/22/2009	12/17/2009	Task	zzMcRae, Megan 010 at 11am with Charle	Network, Exam Coordinators		Correspondence	FCE Notification
/12/2010 Send EE	12/17/2009 IME Notification Le	Task etter for 1/27/2010 a	zzMcRae, Megan it 9:30am with Dr. Barr	(TOMS RIVER)		Employee Notification	IME Notification
/12/2010 Send Pro	12/17/2009 vider IME Notificati	Task ion Letter for 1/27/2	zzMcRae, Megan 010 at 9:30am with Dr.	Network, Exam Coordinators Barr, any occ		Correspondence	IME Notification
2/17/2009 Sent EE I	12/17/2009 FCE Notification Le	Mail Merge etter	zzMcRae, Megan			Employee Notification	FCE Notification
2/17/2009 Sent Prov	12/17/2009 vider FCE Notificati	Mail Merge ion Letter	zzMcRae, Megan	Network, Exam Coordinators		Correspondence	FCE Notification
2/17/2009 Sent EE I	12/17/2009 IME Notification Le	Mail Merge tter	zzMcRae, Megan			Employee Notification	IME Notification
2/17/2009 Seņt Prov	12/17/2009 vider IME Notificati	Mail Merge on Letter	zzMcRae, Megan	Network, Exam Coordinators		Correspondence	IME Notification
2/17/2009	12/17/2009	Correspondence	zzMcRae, Megan	UPŚ,		Correspondence	FCE-Functional Capacity Evaluation
UPS Ship	oment Confirmation	ı - FCE	4.				
This mes	sage was sent to y Jally been tendered	rou at the request o I to UPS for shipme	f Reed Group to notify y int. To verify the actual	you that the electronic shipment infor transit status of your shipment, elick	mation below on the track	w has been transmitted to UPS. I ing link below or contact Reed G	The physical package(s) may or may not roup directly.
Important	t Delivery Informati	on					
	Required of Delivery: 18-Dec	ember 2000	Mark too kill the form of the transfer is a marketing to				
Shipment	,	JCHIOOI-2003	·	·			

ents		A		L C		Ψ ,
Due	Date Compltd Type	Case Manager	Person Contacted		Event Description	Reference To
Notes						
Ship To:						
Mr. Ralpf 905 Forge	R. Van Deventer Jr.					
TOMS RI		•		and the state of t		
NJ 08753441						
US			•			
	of Packages 1 vice: GROUND					
Weight: 1						
Tracking	Number: 1Z493RR542966930	48				
Reference Reference	e Number 1: Dept 40 - New Yo è Number 2: J&J - FCE	огк Опісе		and the same of th		
,,0,0,0,0						
Click her	e to track if UPS has received	your shipment.or visit				
http://ww	w.ups.com/WebTracking/track	?loc=en_US on the Internet.				
,						
2пт2	rr2W8wT7qQavrWWr4gSoDW	Ycgu				
Dinanya	г more about UPS:					
Visit www	w.ups.com			The American		
Sign Up	For Additional E-Mail From UP mpass Online	'S				
Read Co	impass Onsile					
						•
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For more	e information on UPS's privacy	practices, refer to the UPS Priva	acy Policy.		•	
Please d	to not reply directly to this e-ma stions or comments, visit Conta	ail. UPS will not receive any repl	y message.			
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Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 44 of 57 PageID: 535

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At the request of Reed Group, this notice ale	erts you that the shipment listed	i below has been delivered.		
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e Due	Date Compite	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes		.,, ., .,,				
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1/2009	12/21/2009	Case Notes	zzMcRae, Megan		Case Review	IME-Independent Medical
112003	1212/112009	Gase Notes	ZZWCINAE, Wegan		Case Review	Examination
Printed (case & provider let	ters for FCE/IME				
	1/5/2010	Task	Wallace, Maria	·	Employee Contact	FCE-Functional Capacity
010		n 1/7/2010 at 44	lon with Charles Diles	AVII.		Evaluation
	to remind of ECT		ram with Charles Hilippone			
	to remind of FCE	······································			Carelin A	COE Chartier of Conneile
	to remind of FCE of 1/5/2010	Phone Call	Wallace, Maria		Spoke to	FCE-Functional Capacity Evaluation

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Events			***	*		
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes		,				
1/8/2010	1/7/2010	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	FCE-Functional Capacity Evaluation
Call for ne	ext-day verbal				·	
/7/2010 Hi Maria,	1/7/2010	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	FCE Attendence Confirmation
Ralph Var	n Deventer, Jr sho	wed for his FCE tod	lay.			
Thank you	ы,					
Cathy Smi	ith					
Director o	f Operations					
Exam Coo	ordinators Network	<u>(</u>				
123 NW 1	3th Street, Suite 2	207				•
	on, F1. 33432					
Tel: 877.4	•					
Fax: 561.3			: 			
	mith@ecnime.com	,				
	minition contraction in the cont	•				
applicable	e law. If the reader	r of this message is	not the intended receip	which it is addressed, and may contain in plent, or the employee or agent responsib s strictly prohibited. If you have received	e for delivering the message to the inter	ided receipient, you are hereby notified that
/21/2010	1/13/2010	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	FCE-Functional Capacity Evaluation
Call for fir	nal FCE report from	n 1/7/2010 at 11am	with Charles Filippone			Evaluation
/13/2010	1/13/2010	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	FCE-Functional Capacity Evaluation
Data entry	y Involce				1000 TO THE TOTAL THE TOTA	
/14/2010	1/14/2010	Task	Clark, Christin	Network, Exam Coordinators	Case Review	FCE Final Report Received
please rev /14/2010	view final FCE rep		Clark, Christin		Maotina Candidata	LTD Monthly Status Report
1 (4) / (4) []	1/14/2010 mary Template	Case Notes	CIRIK, CHRSIII		Meeting Candidate	LTD Monthly Status Mehort
	mary rompiate			i i		· · · · · · · · · · · · · · · · · · ·
FCE Sum CC 1/14/1 FCE Sum	10					

Case 3:10-cv-06344-PGS-DEA Document 14-8 Filed 05/13/11 Page 48 of 57 PageID: 539

Notes	Date Compitd	Aha	Case Manager	Person Contacted	Event Description	Reference To
Validity: 0	Overall performance	e during this evalua	tion is an accurate por	trayal of physical abilities		
Workabili	ty: Based on the ex	kaminee's performa	nce he meets the ess	ential postural and physical demands of t	nis occupation for any sedentary occupat	lion for an 8 hour workday
Function:	Mr. Van Deventer	démonstratéd great	er strength during this	evaluation in the majority of the tasks th	an he did during the July, 2009 evaluation	on.
		esults due 2/10/2010	-			•
/25/2010	1/25/2010	Task	Wallace, Maria		Employee Contact	IME-Independent Medical
Call EE to	remind of IME on	1/27/2010 at 9:30a	m with Dr. Borr			Examination
/25/2010	1/25/2010	Phone Call	Wallace, Maria		Spoke to	IME-Independent Medical
						Examination
/28/2010	1/28/2010	on 1/2//2010 at 9:3 Task	Wallace, Maria	oke to him on his wife cell phone. Thanke Network, Exam Coordinators	ed me for the call. Vendor Contact	IME-Independent Medical
4.		1838	vvanace, mana	Metwork, Exam Cooldinators	VENUOI CONTACE	Examination
······································	ext-day verbal			77		
/28/2010 Hi Maria,	1/28/2010	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	IME Attendence Confirmation
r	n Daviontos, le abov	and Saubin (SSF com	tandari with De Dane			
карп va	ii Deventer, Jr Shot	wed for his livie yes	terday with Dr. Barr.			
•		•				
Thank yo	и,			1		
Thank yo	u,					
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Cathy Sm	nith					
Cathy Sm						
Cathy Sm Director o	nith					
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Cathy Sm Director of Exam Co 123 NW 1 Boca Rat	nith of Operations ordinators Network 13th Street, Suite 2 on, FL 33432					
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Cathy Sm Director of Exam Co 123 NW 1 Boca Rat Tel: 877.4 Fax: 561.	nith of Operations ordinators Network 13th Street, Suite 2 on, FL 33432 463.9463	07				

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Events						p.l
Date Due	Date Compite	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
2/10/2010	2/5/2010	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	IME-Independent Medical Examination
Call for fi	nal IME report from	1/27/2010 at 9:	30am with Dr. Barr			
2/8/2010 please re	2/5/2010 view final IME repo	Task ort	Clark, Christin		Case Review	IME Final Report Received
2/9/2010	2/9/2010	Task	Clark, Christin	The second secon	Case Review	Case Follow-Up
summariz	ze ime and recomn	nendations				
	2/9/2010 ability Specialist II imary Template	Case Notes 2/9/2010	Clark, Christin		Meeting Candidate	LTD Monthly Status Report
	0 lics IME Summary ed on 1/27/10					
Diagnasia	e: 1) ddd cenical	enine 2) cervical	l facet syndrome 3) dddlu	ımbar spine 4) lumbar facet syndrome 5)	Achilles fendonifis, left 6) depression &	anxietv
						ly intact to light touch. Muccles were soft
Workabili of workin	ity: The examinee i	s capable of sec	dentary duty work only. He	can work an eight-hour day, but he must		ly. If his job will allow this, then he is capat
Workabili of workin Evaluato	ity: The examinee i g r Notes: Evaluator	s capable of sec	dentary duty work only. He		be able to change his position frequent	ly. If his job will allow this, then he is capab
Workabili of workin Evaluato	ity: The examinee ing r Notes: Evaluator of vaiting clinical revieus 2/12/2010	s capable of sec	dentary duty work only. He	can work an eight-hour day, but he must	be able to change his position frequent	ly. If his job will allow this, then he is capab
Workabili of workin Evaluator Plan: aw 2/12/2010 MEW- re 2/12/2010	ity: The examinee in the interest of the ity	s capable of sec did not agree wit w Task Case Notes	dentary duty work only. He	can work an eight-hour day, but he must	be able to change his position frequent	ly. If his job will allow this, then he is capably would be inaccurate to say the least"
Workabili of workin Evaluato Plan: aw 2/12/2010 MEW- re 2/12/2010 CAC, Dis 2/18/2010	ity: The examinee in the interest of the ity	s capable of sec did not agree wit w Task Case Notes	th the FCE findings stating Clark, Christin Clark, Christin	can work an eight-hour day, but he must	be able to change his position frequent dy. Any recommendations from the stud Case Review	ly. If his job will allow this, then he is capably would be inaccurate to say the least" Case Follow-Up
Workabili of workin Evaluator Plan: aw 2/12/2010 MEW- re 2/12/2010 CAC, Dis 2/18/2010	ity: The examinee ing. r Notes: Evaluator of vaiting clinical review 2/12/2010 view 2/12/2010 sability Specialist II 2/18/2010 occ denial 2/18/2010	s capable of sec did not agree wit w Task Case Notes 2/12/2010 will p	th the FCE findings stating Clark, Christin Clark, Christin	can work an eight-hour day, but he must	be able to change his position frequent dy. Any recommendations from the stud Case Review Case Review	ly. If his job will allow this, then he is capably would be inaccurate to say the least" Case Follow-Up Case Follow-Up
Workabili of workin Evaluator Plan: aw 2/12/2010 MEW- re 2/12/2010 CAC, Dis 2/18/2010 draft any	ity: The examinee ing. r Notes: Evaluator of vaiting clinical review 2/12/2010 view 2/12/2010 sability Specialist II 2/18/2010 occ denial 2/18/2010	s capable of sec did not agree wit w Task Case Notes 2/12/2010 will p	th the FCE findings stating Clark, Christin Clark, Christin roceed with any occ denial Clark, Christin	can work an eight-hour day, but he must	be able to change his position frequent dy. Any recommendations from the stud Case Review Case Review Case Review	ly. If his job will allow this, then he is capably would be inaccurate to say the least" Case Follow-Up Case Follow-Up LTD Denial Letter
Workabili of workin Evaluator Plan: aw 2/12/2010 MEW- re 2/12/2010 CAC, Dis 2/18/2010 draft any any occ of 2/23/2010	ity: The examinee ing r Notes: Evaluator of vaiting clinical revie 2/12/2010 view 2/12/2010 sability Specialist II 2/18/2010 occ denial 2/18/2010 denial 2/18/2010	s capable of sec did not agree wit w Task Case Notes 2/12/2010 will p Task Mail Merge	th the FCE findings stating Clark, Christin Clark, Christin roceed with any occ denial Clark, Christin Clark, Christin	can work an eight-hour day, but he must	be able to change his position frequent dy. Any recommendations from the stud Case Review Case Review Case Review Case Review Correspondence	ly. If his job will allow this, then he is capally would be inaccurate to say the least" Case Follow-Up Case Follow-Up LTD Denial Letter LTD Denial Letter
Workabili of workin Evaluator Plan: aw 2/12/2010 MEW- re 2/12/2010 CAC, Dis 2/18/2010 draft any any occ of 2/23/2010 send any 2/19/2010	ity: The examinee ing r Notes: Evaluator of vaiting clinical revies 2/12/2010 view 2/12/2010 sability Specialist II 2/18/2010 occ denial 2/18/2010 denial 2/18/2010 / occ denial once q	s capable of sec did not agree wit w Task Case Notes 2/12/2010 will p Task Mail Merge Task Task a'd send certified Case Review	th the FCE findings stating Clark, Christin Clark, Christin Clark, Christin Clark, Christin Clark, Christin Clark, Christin	can work an eight-hour day, but he must "it is obvious that this was an invalid stu	be able to change his position frequent dy. Any recommendations from the stud Case Review Case Review Case Review Case Review Correspondence	ly. If his job will allow this, then he is capal ly would be inaccurate to say the least" Case Follow-Up Case Follow-Up LTD Denial Letter LTD Denial Letter

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vents		¥
te Due Date Compitd Type Case Manager Person Contacted	Event Description	Reference To
Notes		
9/2010 2/18/2010 Case Review Falk, Alexandria	Benefit Review	Calculation
afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. A new authorization was inserted and a task has been created for Benefit Review USER ID = cclark New AuthStart Date = 12/01/2009 New AuthEnd Date = 03/09/2010 Comment =		
9/2010 2/18/2010 Case Review Falk, Alexandria afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. A new authorization was inserted and a task has been created for Benefit Review USER ID = cclark New AuthStart Date = 03/10/2010	Benefit Review	Calculation
□New AuthEnd Date = 03/10/2010 □Comment =		
9/2010 2/18/2010 Case Review Falk, Alexandria afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. Auth Changed task has been created for Benefit Review USER ID = cclark	Benefit Review	Calculation
□OLD AuthStart Date = 12/01/2009 □OLD AuthEnd Date = 03/09/2010 □OLD Auth Status = Approved		
□NEW AuthStart Date = 12/01/2009 □NEW AuthEnd Date = 03/08/2010 □NEW Auth Status = Approved	·	
9/2010 2/18/2010 Case Review Falk, Alexandria	Benefit Review	Calculation
afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. Auth Changed task has been created for Benefit Review DUSER ID = cclark		·
□OLD AuthStart:Date = 03/10/2010 □OLD AuthEnd Date = 03/10/2010 □OLD Auth Status = Denied		
□NEW AuthStart Date = 03/09/2010 □NEW AuthEnd Date = 03/09/2010 □NEW Auth Status = Denied		
8/2010 2/18/2010 Case Notes Clark, Christin	Meeting Candidate	LTD Monthly Status Report
CAC, Disability Specialist II 2/18/2010 ltd denial any occ issued for 3/9/10	O B	A.U
0/2010 2/19/2010 Case Notes Pagoda, John case denied any occ 3/9/10 - jjp advised allsup to represent through the current level. Jjp	Case Review	Allsup Review
in the state of th		

filing an appeal. He has questions about the benefits and advised anything tied to his ltd will cease effective denial date. Questions about allsup and social security disability income are to be addressed by JP. Claimant asked if he needed to get his attny involved and was advised I cannot tell him either way and that was a decision he needed to make for himself. He asks if the reverse

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Events	y			1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	A	
Date Due	Date Compitd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
release c	can be faxed to him	, fax number obtai	ned. Call trns to JP			
	2/23/2010	Mail Merge	Clark, Christin		Correspondence	Forms to Send
reverse r	elease faxed to 732	22704287	1			
2/23/2010	2/23/2010	Phone Call	Clark, Christin	•	Employee Contact	Case Follow-Up
				y assurance- claimant calling to sed to contact the j&J benefit ce	acknowledge receipt of the fax and asked for the name interest at 800-565-0122.	of a contact person in appeal and was
2/24/2010	2/23/2010	Task	Clark, Christin		Case Review	Fax Review
Please re	eview attached reve	erse auth				
2/24/2010	2/24/2010	Task	Clark, Christin		Case Review	Case Follow-Up
send fce	and ime to claimar	nt- reverse release	received		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
2/24/2010	2/24/2010	Correspondence	Clark, Christin		Correspondence	Case Follow-Up
			ime sent per claimant r	equest		0 5 14 11
2/24/2010 CAC Dis	2/24/2010 sability Specialist II	Phone Call 2/24/2010 vm from	Clark, Christin claimant red ch to see	if any new injuries would affect	Message Received	Case Follow-Up
2/24/2010	2/24/2010	Phone Call	Madrid, Natalie	in any most inquired steam and the	Message Received	Case Information
	, +		ling appeal process		Moosage Reverved	-
2/24/2010	2/24/2010	Phone Call	Madrid, Natalie		Employee Contact	Case Information
					ess was, I explained to him that he has 180 days to app	
	at ne nas requested agether and will sen		tor review. He asked if	the appeal can be expedited an	d I explained to him the we have 45 days to review his a	ppeal. Ee understood and will get his
2/24/2010	2/24/2010	Phone Call	Clark, Christin		Employee Contact	Response to Message Left
					ppeals department with any new information for review and had no additional questions.	, -
3/2/2010	3/2/2010	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified						
3/9/2010	3/9/2010	Case Notes	Madrid, Natalie		Correspondence	Fax Review
PP, FIME	A Specialist 1 3/8/2	(010: Please review	v attached attorney lette	er -		
NMadrid -	-AS- 03/09/10 rcvd	letter from ee attn	y requesting copy or RC	G file and Plan Docs. Sent reque	st for Plan Docs to J&J and will task admin to send RG	īle.
3/11/2010	3/11/2010	Task	j zzPhillips, Katherine		Case Review	Case Closure
•	FMLA Specialist ose case effective :	3/9/10 depled no d	187			
3/10/2010	3/11/2010	Correspondence	Nanovich, Diane		Case Review	Case Information
			nd copy of ee attny.		Case Noview	Odde Illostifation
3/15/2010	3/12/2010 printer	Task	copy to ee attorney. Clark, Christin		Care De de la	\$4-31 Pro-3
			Clark, Unristin w attached attorney let	ter	Case Review	Mail Review
				\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		

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Events	\$	na VII		4	2		
Date Due	Date Compitd	Туре	Case Manager	Person Contacted		Event Description	Reference To
Notes	•						
12/2010	3/12/2010	Correspondence	Clark, Christin			Correspondence	Mail Review
CAC, Dis	sability Specialist II	3/12/2010, repeat a	ttorney letter received ar	nd reviewed			
31/2010	4/1/2010	Case Review	Falk, Alexandria		-	Benefit Review	Calculation
Auth Cha		2010 LTD is already een created for Ben			The state of the s		·
□OLD A	uthStart Date = 04/0 uthEnd Date = 04/0 uth Status = Denied	6/2009					
□NEW A	authStart Date = 03/ authEnd Date = 04/ auth Status = Denie	06/2009					
24/2010 NMadrid	4/24/2010 -AS- 04/24/10 rcvd	Case Notes via email from J&J	Madrid, Natalie request for Plan docs		T PER THE STATE OF	Correspondence	Case Information
24/2010 NMadrid	4/24/2010 -AS- 04/24/10 rcvd	Case Notes copy of letter from	Madrid, Natalie J&J responding to Plan	doc requestion		Correspondence	Case Information
	5/6/2010 Clark, Disability Spe sferred to JP.	Phone Call ecialist II 5/6/2010- a	Clark, Christin Ill calls are recorded for	quality assurançe- caller seei	ing info on social s	Employee Contact ecurity, I advised I was not al	Case Follow-Up ple to answer his specific questions and call
letter and	5/7/2010 nefit specialist; 5/7/ I he will send this to arded employee sta	Reed Group, Emp	Falk, Alexandria ing to review his SSDI. I loyee just wanted to clar	Employee advise that he has if ify how it is off set. Reviewed	received the retro a	Employee Contact and he willnot spend this. Em yee of his benefit also advise	Case Information ployee advise that he is waiting for his award employee that he we will use the primary am
19/2010 afalk, be Auth Voi ⊡USER ⊡Voided ⊡Voided	5/20/2010 nefit specialist; 5/20	Case Review 0/2010 noted LTD does created for Bene				Benefit Review	Calculation
Auth Voi ⊟USER ⊟Voided ⊟Voided		3/09/2010				Benefit Review	Calculation
19/2010 afalk, be A new ai DUSER	5/20/2010 nefit specialist; 5/20	Case Review 0/2010 noted LTD d erted and a task ha	Falk, Alexandria enied 3/9/2010. s been created for Bene	fit Review		Benefit Review	Calculation
				Dago 100 of 105	***************************************		

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		·		*		
Events	Date Compitd	Tuno	Case Manager	Person Contacted	Event Description	Reference To
Date Due	Date Compite	type	Case manager	Ferson Contacted	Lyent Description	
Notes		T. (0.0.0.)				
	thEnd Date = 04/0 nt = correction	5/2009				
/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, ben A new au □USER II □New Au □New Au	efit specialist; 5/20	0/2010 noted LTD overted and a task had been seen and a task had been seen as the control of the	The second secon	fit Review		
/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
,	, ,	0/2010 noted LTD o				
	nged เลริง กลร บ D = mwadsworth	een created for Be				
□OLD Au	thStart Date = 04/0 thEnd Date = 04/0 th Status = Denie	06/2009	,			
□NEW A	uthStart Date = 04 uthEnd Date = 07/ uth Status = Denie	20/2009	·			
A new au ⊕USER I ⊕New Au	thorization was ins D = mwadsworth ithStart Date = 03/ ithEnd Date = 03/0	09/2010	Falk, Alexandria denied 3/9/2010. as been created for Bene	fit Review	Benefit Review	Calculation
/25/2010	5/24/2010		Falk, Alexandria		Benefit Review	Calculation Review
afalk, ber	nefit specialist; 5/2	4/2010 SSDI off se	t up and overpayment du	e is from 3/9/2009 - 4/5/2010 ir	then 7/21/09 through 3/8/2010 in the amt of \$ 2	20,676.01. Sent to JP.
please pr month. Jj		ed on ssdi entitlem	ent date 03/2009, primary	y \$2055.00, retro \$28,802.00 th	ru 04/2010 and 4 chlrn each rovd retro of \$2874	.00 thru 4/30/10 and each rcvg \$205.00 per
/2/2010	5/27/2010	Case Notes	Pagoda, John		Social Security Update	SSDI Status Update
amounts may not l thru 04/2 3/9/09-4/	are rovd for family be able to tell him 010 and 4 chim ea 5/09 and 7/21/09-1	to determine what if family ssdi will be ach rovd retro of \$2 3/8/10 - if ors does	offset will be - I advised l sued to offset ltd. Jjp N0 374.00 thru 4/30/10 and e not recover total op due t	him 5/7 that I couldn't inform hi DTE 3: rovd family op calc req f each rovg \$205.00 per month. T ask bo to issue 30 day op notic	90 days to process the award - advised nom sup in of this because we still don't have ssdi amoun fom allsup ors based on ssdi entitlement date 00 o bo for op calc - due. Jjp NOTE 4: bo advises t e 5/28. jjp NOTE 5: allsup ors notes indicate the of \$20,676.01 - advised bo. Jjp	its but also reterred him to be as she may of 3/2009, primary \$2055.00, retro \$28,802.00 otal family op due is \$20,676.01 covering
/28/2010	5/28/2010	Case Review	Falk, Alexandria		Benefit Review	Overpayment
5/27 - all:	nefit specialist; 5/2 sup ors recovered nent received?	8/2010 noted recoverated OP due of \$20	rery, will walt for payroll to 0,676.01. jjp	o update overpayment/.		
afalk, bei	nefit specialist; 5/2	4/2010 SSDI off se	t up and overpayment du	re is from 3/9/2009 - 4/5/2009, t	then 7/21/09 through 3/8/2010 in the amt of \$ 20	,676,01. Sent to JP.

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Events						
Date Due	Date Compitd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
3/30/2010	6/30/2010	Case Review	Falk, Alexandria		Case Review	Case Information
	nefit specialist; 6/3 oll posted overpayr		ed Allsup recovery on 6/8	3, overpayment issue closed.		
overpayn	nent received?	total OP due of \$20	•			
afalk, bei	nefit specialist; 5/2	4/2010 SSDI off set	up and overpayment du	e is from 3/9/2009 - 4/5/2009, the	en 7/21/09 through 3/8/2010 in the amt of \$ 20,670	5.01. Sent to JP.
7/1/2010	7/1/2010	Case Notes	; Madrid, Natalie		Employee Contact	Appeal
dnanovic	h Appeals Admin S	Specialist 6/30/2010	employee's attorney se	nt in paperwork, attached to clair	n and set case for Appeals Specialist.	
7/1/2010	7/1/2010	Mail Merge	Madrid, Natalie	ack letter via certified and regula	Employee Notification	LTD Appeal Ackn Letter
				ack letter via certified and regula	Case Review	Case Information
7/2/2010	7/6/2010	Case Notes nent issue is closed	, Madrid, Natalie		Case Review	Case information
hiease ci	luse case uverpayi	ilelit issue is closed				
NMadrid	-Appeal Specialist	- 7/6/2010 task not	needed employee in ap	peal.		
7/2/2010	7/6/2010	Correspondence	Nanovich, Diane		Case Review	Case Information
NMadrid	-Appeal Specialist	- 7/1/2010 please p	print file for 1st level appo	eal		
dnanovid	ch Appeals Admin	Specialist 7/6/2010	printed file for 1st level a	ppeal .		
7/6/2010	7/6/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
dnanovic	ch Appeals Admin	Specialist 7/6/2010	sent certified mail to em	ployee		
7/8/2010	7/8/2010	Case Notes	Madrid, Natalie		Case Review	Appeal Review
NMadrið	-Appeal Specialist	- 7/1/2010 one wee	ek appeal review.		•	
NMadrid	-Appeal Specialist	- 7/8/2010 one wee	ak review: emplovee wa	s denied as FCE/IME found emb	loyee capable of a sedentary position, will task to	to send file for physician file review.
7/12/2010	7/12/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
		•	0 sent certified mail to e	mployee		
7/15/2010	7/15/2010	Case Notes	Madrid, Natalie	1	Case Review	Appeal Medical
			any additional medical	Ì		
				early to cond file for physician file	roview	
				ask to send file for physician file	Case Review	Case Information
7/26/2010	7/26/2010	Case Notes	Madrid, Natalie	r anocialty	Case Review	Case inomiation
MMauriu	-Appear opecialisi	Horzo to prepare	file for clinical review for	specially.		
NMadrid	-Appeal Specialist	- 7/26/2010 comple	eted and sent file for rev	ew for specialty.		
7/27/2010	7/27/2010	Case Review	Schnare, Donna		Case Review	Appeal Clinical Review
NMadrid	-Appeal Specialist	: - 7/8/2010 please r	review for specialty empl	oyee was denied as FCE/IME for	und employee capable of a sedentary position. La	st IME was Ortho.
	are,RN 7/27/2010 in Specialty Reviev	/- recommendation	is for Physical Medicine	and Rehab		
Diagnos	es: Degenerative d	iisc disease of cervi	cal, thoracic and lumba	r spines; tenosynovitis of foot an	d ankle; sprains and strains of back; cervical and l	umbosacral spondylosis without
			,	Dawn 400 of 400		

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المورات المراجع			7			
Events		<u></u>				Perference
Date Due	Date Compltd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes						
myelopa	Ť					
Date de	nied is either 3/9 or	4/6/10 - auth tat	has both dates, please co	nfirm. Denial letter notes 3/9/10		
Last det	ermination was bas	sed on FCE/IME	orthopedic			
The hist review v	ory reveals that this	s claimant has tre ader opinion thar	eated for his degenerative of an ortho speciality and thi	lisc disease with PT, chiro,pain s reviewer can take into accoun	management , facet blocks. It is my clinical opinion t the more recent FCE and IME.	that a Physical Medicine and Rehab
7/27/2010 NMadrio	7/27/2010 I -Appeal Specialist	Case Notes - 7/8/2010 look	Madrid, Natalie for speciatly to send file for	review.	Case Review	Appeal IME/FCE/Peer Review
NMadrid	f -Appeal Specialist	- 7/27/2010 sen	t file for physician file review	N.		
	nare,RN 7/27/2010 an Specialty Review	/- recommendation	on is for Physical Medicine	and Rehab		
Diagnos myelopa		lisc disease of ce	rvical, thoracic and lumba	r spines; tenosynovitis of foot a	nd ankle; sprains and strains of back; cervical and h	mbosacral spondylosis without
Date de	nied is either 3/9 or	-4/6/10 - auth tat	has both dates, please co	nfirm. Denial letter notes 3/9/10	. · · · · · · · · · · · · · · · · · · ·	
Last det	termination was bas	sed on FCE/IME	orthopedic			
The hist review v	tory reveals that this	s claimant has tre ader opinion thar	eated for his degenerative on an ortho speciality and thi	fisc disease with PT, chiro,pain s reviewer can take into accour	management , facet blocks. It is my clinical opinion the more recent FCE and IME.	that a Physical Medicine and Rehab
7/28/2010	7/28/2010	Corresponden	•		Case Review	Appeal IME/FCE/Peer Review
NMadrio	d -Appeal Specialis	t - 7/8/2010 pleas	se print new absence report	and send to RRS for review.		
Diagnos and Uns Depress Cervical LTD	specified Parts of B sive State, Reactive I Spondylosis with I	n of Thoracic or I ack, Lumbar Spi Depression, 6.)	ne, 4.) Tenosynovitis of Foo Cervical Intervertebral Disc	ot and Ankle, 5.) Dysthymic Dis : Disolacement without Myelop	vithout Myelopathy; Arthritis; Osteoarthritis; Spondyl order; Anxiety Depression, Depression with Anxiety athy; Neuritis (Brachial) or Radiculitis Due to Displac Compression of Cervical Spinal Cord; Vertebral Art	, Depressive Reaction, Neurotic tement of Cervical Intervertebral Disc, 7.)
	3/09/10 forward		1			
dnanovi	Ich Appeals Admin	Specialist 7/28/2	010 printed new absence n	eport, sent file to RRS per instru	actions from Appeals Specialist.	
See em	ail for DOD and qu	estions.				
8/9/2010 NMadrid	8/9/2010 d -Appeal Specialis	Case Notes t - 7/15/2010 det	Madrid, Natalle ermination due.		Medical Documentation	Appeal IME/FCE/Peer Review
NMadrio	d -Appeal Specialis	t - 8/9/2010 rcvd	peer review will send LTD:	appeal brief.		
8/9/2010	8/9/2010	Case Notes	Madrid, Natalie the peer review cv report.		Medical Documentation	Appeal IME/FCE/Peer Review
NMadrid	d -Appeal Specialis	t - 8/9/2010 rcvd	cv report on peer review pr	inted for file.		
				Page 103 of 105		

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vents			4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	a decision of			
ate Due	Date Compitd	Туре	Case Manager	Person Contacted		Event Description	Reference To
Notes				'			-
/9/2010	8/9/2010	Mail Merge	Madrid, Natalie			Employer Notification	Appeal Brief
NMadrid	-Appeal Specialist	- 8/9/2010 sent app	eal brief to J&J			· · · · · · · · · · · · · · · · · · ·	
/10/2010	8/10/2010	Case Notes	Madrid, Natalie			Case Review	· Case Information
NMadrid	-Appeal Specialist	- 8/9/2010 look for	response on appeal briel	,		•	
NMadrid	-Appeal Specialist	- 8/10/2010 sent LT	D appeal denial letter				
10/2010	8/10/2010	Mail Merge	Madrid, Natalie			Employee Notification	LTD Appeal Denial Letter
	-Appeal Specialist	- 8/10/2010 sent en	nployee attny LTD appea	al denial letter via certified and	regular mail		
11/2010	8/11/2010	Case Notes	Madrid, Natalie			Correspondence	Legal
NB, FMI	_A Specialist - 8/10	/2010 Rovd mail on	1 8/9		Second II Description	•	
NMadrid	-Appeal Specialist	- 8/11/2010 rcvd let	tter from employee attny	regarding CORBA and determ	ination printed for	file.	
12/2010	8/11/2010	Case Notes	Pagoda, John			Benefit Review	SSDI Status Update
	-Appeal Specialist	- 8/11/2010 denial	upheld on appeal for da	tes 03/09/10 forward - jjp advis	ed allsup.		
12/2010	8/12/2010	Case Review	Falk, Alexandria			Benefit Review	Calculation Review
afaik, be	nefit specialist; 8/1	2/2010 noted denial	l has been upheld 3/9/20	10 forward.		•	
NMadric	-Appeal Specialist	- 8/11/2010 denial	upheld on appeal for dat	es 03/09/10 forward			
16/2010	8/16/2010	Phone Call	Madrid, Natalie			Message Received	Case Information
	I -Appeal Specialist	- 8/16/2010 rcvd vr	n from employee attny S	teve Bosin requesting copy of	peer reive and CV	·	
/16/2010	8/16/2010	Phone Call	Madrid, Natalie			Employee Contact	Case Information
NMadrio	I -Appeal Specialist	- 8/16/2010 returne	ed employee attny call St	eve and spokehim and he ask	ed if he can fil suit	without 2nd level. I explained t	o him on pg 11 employee mus exhaust all
				have sent him a copy of peer	review.	O D	Lossi
/17/2010	8/17/2010	Correspondence	Nanovich, Diane	rooms of Poor review and the	W report as well	Case Review	Legal
NMadrio	i -Appeai Specialist	- 8/16/2010 please	send employee attorney	copy of Peer review and the	JV report as well.		
Please :	sent via certified;						
Mr Ster	ohen Bosin	,					
70 Gran	d Avenue	a i					
River Ed	dge, NJ 07661				7		
dnanovi	ch Appeals Admin	Specialist 8/17/2010	o sent attorney copy of p	eer review and cv report, see	attached letter to a	ttorney	
/17/2010	8/17/2010	Case Notes	Madrid, Natalie			Correspondence	Legal
dnanovi	ch Appeals Admin	Specialist 8/16/2010	attached fax to claim a	nd set task for Appeals Specia	llist		
NMadrid	f -Appeal Specialist	- 8/17/2010 rcvd le	∉ . etter from emplovee attriv	dated 08/16/10 requesting m	edical information	set task for admin to sent curre	nt information.
/20/2010	8/20/2010	Case Notes	Madrid, Natalie			Correspondence	Legal
	DILOILOIO		· ·		11000		-
	LA Specialist - 8/19	9/2010 Mail revo on	-8/19		1		
NB, FM	LA Specialist - 8/19		etter from employee attny				•

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Events						* ***
Date Due	Date Compitd	Туре	Case Manager	Person Contacted	Event Description	Reference To
Notes	•					
8/24/2010	8/20/2010	Correspondence	Nanovich, Diane		Case Review	Case Information
NMadrid -	Appeal Specialist	- 8/20/2010 please j	orint send employee atti	ny all correspondence from 07/	01/10 forward.	
•	en R. Bosin					
70 Grand . River Edg	Avenue e, NJ 07661					
dnanovich	Appeals Admin S	Specialist 8/20/2010	printed all corresponder	nce on this claim from 7/1/2010	forward and sent to Stephen Bosin.	
8/20/2010	8/20/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
dnanovich	Appeals Admin S	Specialist 8/20/2010	sent certified mail to att	orney		
8/24/2010	8/24/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
dnanovich	Appeals Admin S	pecialist 8/24/2010	received etun receipt fro	om employee's attoney		•
8/27/2010	8/27/2010	Correspondence	Nanovich, Diane		Employee Contact	Certified Mail
dnanovich	Appeals Admin S	pecialist 8/27/2010	received return receipt f	rom attorney for employee		
8/30/2010	8/31/2010	Case Notes	Madrid, Natalie	,	Correspondence	Appeal Request Received
dnanovich	Appeals Admin S	pecialist 8/27/2010	received correspondenc	e from attorney regarding the	appeal, attached to claim and set task for Appeals Spe	
NMadrid -	Appeal Specialist	- 8/31/2010 rvcd em	ployee appeal request v	vill send LTD appeal ack letter		
8/31/2010	8/31/2010	Mail Merge	Madrid, Natalie		Employee Notification	LTD Appeal Ackn Letter
NMadrid -	Appeal Specialist	- 8/31/2010 sent em	ployee attny LTD appea	il ack letter via certified and reg	jular mail.	, .